Chronic Care Management: Preventative Healthcare
Elysia Mesa

What Are Chronic Conditions?

My Journey

- Researched benefits of program
- Viewed tutorials about program and software
- Downloaded software
- Taught management how to use program
- Prepared presentation about program for providers
- Presented presentation to owner
- Presented presentation to providers

What is the Preventative Process?

What is the purpose of this program?
- Focus on Medicare patients
- Reduce ER visits
- Reduce urgent care visits
- Reduce cost for patient
- Reduce cost for government
- Prevent major episodes
- Incentivize providers

What did I learn?
- There is a lot more to healthcare than just caring for the patient once they walk in the door
- Care for a patient does not stop once they walk out of the door
- By implementing preventative healthcare, providers can be better incentivized and patients better cared for due to higher quality provider-patient relationships

Acknowledgements: I want to thank Cindy Wade, Jackie Shantz, Jennifer Phillips, and Dr. Andrew Martin for allowing me to work under them and be a part of implementing this new era healthcare program. I also want to thank Dr. Kimberly Sullivan my faculty supervisor.