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FACULTY SENATE AGENDA

March 1, 2021 3:00 – 4:00 p.m. Zoom Meeting

Agenda

3:00	Call to Order
3:05	University Business
3:20	Information EPC Monthly Report – February 4, 2021
3:40	Reports Parking Committee Annual Report
3:50	New Business Faculty Concerns Regarding New Faculty Startup Funding RulesPatrick Belmont

Adjourn: 4:00



FACULTY SENATE MINUTES

February 1, 2021 3:00 – 4:00 pm Zoom Meeting

Call to Order - Timothy Taylor Approval of Minutes – January 11, 2021

Motion to approve the minutes made by Don Busenbark. Seconded by Doug Ramsey. Minutes approved as distributed.

University Business - Noelle Cockett, President | Frank Galey, Provost

President Cockett is doing a legislative higher ed presentation regarding USU's COVID-19 response and testing. It is amazing how many tests that have been done at the university. There have been 27,233 COVID-19 tests since September 21. The rapid Binax test numbers are at 12,672 and the PCR tests are at 13,631. The governor set up the rapid Binax test and the institution did about 7,000 around Thanksgiving and another 5,000 when students returned to campus after the holiday break. There were 141 positive students out of the 12,672 who were tested. The case containment group called every one of the 141 students and asked if they were truly asymptomatic or were experiencing flu like symptoms. Only 27 students were asymptomatic and the others had some sort of symptoms. Using overall positivity rate to determine how many test USU needs to do on a regular basis. Based on the number of student return to campus testing USU will test approximately 240 students per week. If the positive numbers increase the institution will have to move to a broader testing of students. It was expected that a higher infection rate would occur after the Thanksgiving holiday but that was not the case. USU's rate of positivity has been dropping, however, testing will continue to be offered. President Cockett stated that USU is not making much progress in getting the faculty, staff or USU personnel vaccinated. The governor and state legislature are looking at reducing the risk of death due to COVID in the 65+ older age group. They are focusing on getting vaccinations for those groups first. The Bear River Health Clinic is providing vaccinations at the Cache County Fairground and will continue to send email/information if an individual is in the 65+ age group. If individuals are eligible for the vaccine they should register with the health clinic. At the end of each day those vaccinations that haven't been used for 65+ individuals are being used for those who are younger. The president signed an executive order that put in place some interim policies for handling sexual assault at USU. This came about because of the Department of Justice (DOJ) review. The DOJ wanted USU to revise their policies in accordance with the last administration's changes. USU has pulled together requirements/information and have put an interim policy into place. However, since we have a new administration we are predicting that the Title IX requirements will change in the next few months. The interim will policy will be in place until the Biden administration comes forward with new or changed requirements. The State of Utah is doing surprisingly well with the budget and is not looking at budget cuts right now. There is guite a bit of onetime funding and some on-going funding. It is likely that the legislature will look at replenishing the rainyday fund. Salary compensation has been discussed and the number they are currently looking at is 3%. USU is hoping to not have to come up with the 25% of that 3% increase. There will be more to come on the budget for the legislature. Everything that was funded last year was pulled after last year's legislative session. USU is going back this year with the whole funding list that was presented last year.

Provost Galey talked about the kickoff of the iChange network. This system helps to recruit and retain individuals from under represented groups. There is a taskforce currently working on this. Faculty will be hearing a lot about this effort in the near future. This effort does not supplant any other inclusion efforts currently being taken but the idea is to leverage those efforts with the iChange network. Advisory groups met and this will expand all faculty not just the STEM related fields. There is an opportunity for

faculty members to opt into iChange network information. This information was included in the email that went out to all faculty. The provost held a series of faculty workshops with each academic college. Thanked all faculty members who participated in the meetings. There were a lot of success stories and best practices that were shared during this time. John Louviere and his group rolled out some new tools to help with hybrid teaching. Starting conversations regarding fall classes and will be sending out emails this week. Student enrollment is flat and no one can really predict where the numbers will end up.

Information

EPC Monthly Report – January 7, 2021 - Paul Barr

General Education Subcommittee – approved eight gen ed designations. Discussed the General Education Task Force and also the discussions that are ongoing at the USHE level. The CI/CL sequence was discussed with the goal of rubrics be presented for adoption to the committee.

Academic Standards Subcommittee – proposed amendment to the Student Code for Excused Absences was presented and accepted. The proposal cleared up definitions of "Allowable Reasons" and "Injury, Illness, Medical Conditions/Status."

Curriculum Subcommittee – approved 54 course requests and four R401 program proposals. Fran Hopkin and Adam Gleed presented a proposal regarding Institutional Certificates of Proficiency. Topics such as program declaration, degree work tracking, graduation application, transcript designation and diploma awarding was discussed. The committee was asked to solicit feedback from their colleges and this item will be discussed at the next meeting.

PRPC Subcommittee 400 Code Rewrite - Nikki Kendrick

Tasks for the PRPC committee are to eliminate contradictions in code, remove redundant information, identify conflict between 300 and 400 level code, identify any substantive changes, clean-up outdated terminology and reformat to match other code.

Title IX Policy and Procedure - Hilary Renshaw

Interim policies was published last Thursday in accordance with the DOJ review. Updates/changes were made to 340, 339, 339A and 339B. These are not finalized with the DOJ but USU is currently working to get them approved. New federal Title IX regulations were implemented on August 14, 2020. USU updated its policies and procedures at that time. Any questions regarding the updates/changes can be sent to Hilary Renshaw or Alison Adams-Perlac. Changes also have been made to the sexual misconduct definitions. In order to access an informal resolution or formal investigation under Title IX, the incident must have occurred in an educational program or activity or create a hostile environment in an education program or activity. Further information can be found at USU's Sexual Respect Website.

Reports

Office of Research Annual Report - Lisa Berreau

Motion to approve the Office of Research Annual Report made by Joel Ellsworth. Seconded by Don Busenbark. Report approved.

FY20 highlights – 1) reached a new high for on-campus research awards; 2) USU hosted 14th Utah Conference on undergraduate research; 3) researchers were asked to work and address the COVID-19 global pandemic and 4) USU responded to COVID-19 impacts on research. Revised direction for new faculty start-ups. Working with the library to support publishing for new faculty in their first three years.

School of Graduate Studies Annual Report (slideshow)- Richard Cutler

Motion to approve the School of Graduate Studies Annual Report made by Benjamin George. Seconded by Don Busenbark. Report approved.

School of Graduate Studies has experienced a year of many challenges. Some of the challenges were COVID-19 related as well as a near complete turnover in staff and leadership. There were communication issues with graduate students, faculty mentors and graduate program coordinators. Another bump in the road was the increase in graduate student health insurance costs. The School of Graduate Studies built a website with COVID 19 responses and information and also Sent out COVID surveys to all graduate students. Graduate Studies has allowed departments to determine what programs would require the GRE and other standardized tests. Overall graduate student enrollment for fall was down 3.2% and spring saw a 0.9% decrease. Will continue surveys to ascertain the mental

health of graduate students while working on improving communication between the School of Graduate Studies and the graduate students.

Old Business

404.3.6 Code Changes Full Code/Track Changes (second reading) - Nikki Kendrick

This code change involves student involvement in faculty searches. The change that was made was phrasing on when students are notified on how they can provide feedback during a faculty search. Making sure that the students have time to rearrange their schedules in order to participate and provide feedback.

Motion to move to the Executive Committee made by Boyd Edwards. Seconded Michael Pate. Moved to Executive Committee.

Promotion and Tenure Survey - Boyd Edwards

Received 550 responses to the faculty survey. This response represents over half of all the faculty. The survey closes tonight. Once the survey is closed Boyd Edwards will download the data and send it to John Stevens who will analyze the numerical data. A team of three other faculty members will comb through the text-based answers. The data will be brought back to the Faculty Senate and after that the results will be reported.

New Business

N/A

Adjourn: 4:04 pm

Report from the Educational Policies Committee February 4, 2021

The Educational Policies Committee (EPC) met on February 4, 2021. The agenda and minutes of the meeting are posted on the Educational Policies Committee web page (www.usu.edu/epc).

During the February 4, 2021 meeting of the EPC, the following actions were taken:

1. General Education Subcommittee

- Two General Education designation was approved
 - LANG 3570 DHA
 - o SOC 4010 DSS
- Discussed the artifacts and assessment data that will be collected as part of the Gen Ed rubrics for the Fall semester. There was discussion regarding the impact of moving the 3000 level courses to the junior year.

2. Academic Standards Subcommittee

No meeting to report.

3. Curriculum Subcommittee

- Approval of 209 course requests.
- Request from the Department of Animal, Dairy and Veterinary Sciences in the College of Agriculture and Applied Sciences to change the name of the minor from Equine Assisted Activities and Therapies to Equine-Human Science.
- Request from the Department of Aviation and Technical Education in the College
 of Agriculture and Applied Sciences to update the Certificate of Completion in
 the Plan of Study for Automotive Technology.
- Request from the Department of Aviation and Technical Education in the College of Agriculture and Applied Sciences to offer a Certificate of Completion Unmanned Aerial Systems (UAS).
- Request from the Department of Aviation and Technical Education in the College of Agriculture and Applied Sciences to update the Medical Assistant Certificate of Completion.
- Request from the Department of Landscape Architecture and Environmental Planning in the College of Agriculture and Applied Sciences to offer an accelerated Bachelor of Landscape Architecture and a Master of Science in Environmental Planning.
- Request from the Department of Nutrition, Dietetics and Food Sciences in the College of Agriculture and Applied Sciences to offer a new Post Baccalaureate Certificate, Practitioner of Food Safety.
- Request from the Departments of Communicative Disorders and Deaf Education, Human Development and Family Studies, Instructional Technology and Learning Sciences, Kinesiology and Health Science, Psychology, School of Teacher Education and Leadership and Special Education and Rehabilitation Counseling in the Emma Eccles Jones College of Education and Human Services to offer a

- Post-Baccalaureate (Graduate) Certificate Program: Certificate in Advanced Research Methods and Analysis Quantitative (CARMA-Q).
- Request from the Department of Special Education and Rehabilitation
 Counseling in the Emma Eccles Jones College of Education and Human
 Services to change the name of the Rehabilitation Counseling specialization
 within the Disability Disciplines doctoral program to Rehabilitation
 Counselor Education and Supervision.
- Request from the Department of Data Analytics and Information Systems in the Jon M. Huntsman School of Business to offer a Baccalaureate degree in Data Analytics.
- Request from the Department of Economics and Finance in the Jon M. Huntsman School of Business to offer a new Business Economics emphasis within the BA/BS degree in Economics.
- Request from the Department of Economics and Finance in the Jon M.
 Huntsman School of Business to create a new Econometrics and Data
 Analytics emphasis within the existing BA/BS Economics degree.
- Request from the Department of Economics and Finance in the Jon M.
 Huntsman School of Business to create a new Financial Economics Emphasis within the existing BA/BS Economics degree.
- Request from the Department of Economics and Finance in the Jon M.
 Huntsman School of Business to offer a Master of Financial Economics degree.
- Request from the Department of Watershed Sciences in the S.J. & Jessie E.
 Quinney College of Natural Resources to offer a Master of Ecological Restoration.

4. Other Business

- Missing Course Descriptions (missing descriptions/examples) Toni Gibbons
 Registrar's Office has identified courses that do not have course descriptions. Most of
 these courses are graduate programs. Curriculum Committee asked for a boilerplate
 description for the courses. These will be reviewed and an electronic vote will be taken.
- Institutional Certificates Paul Barr
- Fran Hopkin and Adam Gleed brought forth recommendations to establish policies to handle Institutional Certificates of Proficiencies. The committee discussed the various issues and made recommendations to be brought to the Provost for approval.

ITEM FOR ACTION

Re: <u>Amendments to USU Policy 311: Setting Expectations and Managing Performance (formerly Corrective Action)</u>

Key

- Red Deletions
- Blue Additions
- Black Original to Policy
- Green Movements of original text placement

SUMMARY OF CHANGES

- Retitled Policy from Corrective Action to Setting Expectations and Managing Performance-
 - Last updated in 2010. Restructured both the paragraphs and the layout to help employees and supervisors. No significant change from current practices.
 - Updated policy strives to help supervisors and employees by clarifying expectations up front and working through progressive correction and/or discipline as needed.
 - Increased focus on collaboration in expectation setting and addressing performance deficiencies.
 - Clarified supervisory responsibility for setting clear expectations; and employee responsibility to seek clarification from their supervisor when they feel uncertain of their expectations.
- Added Reference to Updated Policy 321: Respectful Workplace-
 - Sets policy regarding meeting expectations and behaving respectfully toward one another.
- Clarified Informal Supervisory Tools to Set and Manage Expectations-

Guidance

Policy

Coaching

Rules

Training

Regulations

- Clarified Language on Performance Improvement Measures to Use-
 - Letter of Expectations (LOE)- not a formal disciplinary step
 - Performance Improvement Plan (PIP)- may be used alone or in conjunction with a formal disciplinary step to identify performance deficiencies and create a plan of action to correct issues. If used as a part

of a formal disciplinary step, it should also state consequences for non-adherence.

Clarified Progressive Disciplinary Action Language-

- Verbal Warning
- Written Warning
- Suspension Without Pay
- Termination: Clarified decision-making process to follow (supervisor, department head/director, and HR) and steps to take after efforts to address performance issues have failed.

Added language around Paid Administrative Leave, What it is, and When It May Be Used

- Not a sanction for any alleged behavior
- Allows for completion of an investigation and protects from any undue influence
- Prevents additional allegations or accusations of retaliation
- Pay and benefits are not affected

Clarified Language of Employee's Response to Disciplinary Action

- Attach written comments within 30 days
- Consult with HR
- File a Grievance under Policy 325



POLICY MANUAL

GENERAL

Number 311

Subject: Corrective Action

Covered Employees: Benefited Exempt and Non-exempt Staff Date of Origin: January 24, 1997; revised March 26, 2010

311.1 POLICY

Utah State University strives to provide continuous employment through effective planning and proper selection of employees.

The University's objective for corrective action is to eliminate violations, improve performance, avoid recurrence, and protect the interests of the University. Normally, employees should be given an opportunity to improve their performance through informal discussion which could include a letter of expectation before sanctions are imposed. *However, some circumstances may warrant immediate sanctions, including dismissal*.

Benefit-eligible, non-faculty (exempt and non-exempt) employees being formally corrected by imposition of sanctions need to be aware of their rights to use available avenues of review and redress, including discussing the issues with a representative of the Office of Human Resources and following the University grievance policy (Policy 325 Grievance Procedures) and/or equal opportunity complaint procedures (Policy 305 Affirmative Action/Equal Opportunity).

The imposition of sanctions, including dismissal of an employee for cause, may result for any of the following job-related reasons under circumstances that demonstrate the inability or unwillingness of the employee to meet his/her responsibilities to the University. It is impossible to provide an exhaustive list that identifies every type of conduct or performance problem that may result in some form of corrective action. However, to offer University employees some guidance, the following list provides examples of conduct that may result in the application of sanctions: negligence; incompetence; violation of University policies; excessive or unauthorized absence; misuse of institutional property or funds; disorderly conduct; fraud; falsification on an

employment application; unsuitability to job requirements; being under the influence of alcohol or drugs while working; insubordination; unjustified interference with the work of others; violation of applicable statutory requirements or University regulations relating to employment practices, including, but not limited to, regulations prohibiting discrimination or harassment because of race, color, religion, sex, national origin, age, disability, veteran's status, sexual orientation, or other legally impermissible behavior; conviction of a crime by a court of competent jurisdiction; and violation of other generally accepted standards of conduct, where such violation creates substantial inefficiency and/or an unacceptable work atmosphere at the institution.

When significant allegations are identified, a benefit-eligible, non-faculty employee may be put on leave with pay pending notice of and an opportunity to respond to the charges at a meeting. After an investigation has taken place and the employee has been given an opportunity to discuss the results, appropriate action will be taken by the University.

The University's philosophy of corrective action is one of constructive action, administered fairly and consistently. *Normally, corrective action will be progressive; however, sanctions may be initiated at any step in the process at the University's discretion, depending on the performance problem, the type of conduct, or the nature of the offense involved.*

Throughout the entire corrective action process, all parties involved should maintain confidentiality to ensure the rights of the employee and the institution.

311.2 DEFINITIONS

2.1 Corrective Action

Employment-related action (including imposition of sanctions) undertaken to correct or modify unacceptable job performance or behavior to acceptable standards. Corrective action measures authorized to be imposed upon employees include an oral reprimand, written warning, administrative leave with or without pay, and dismissal from employment.

2.2 Termination Notice

Actual personal delivery of a written statement to an individual. If the individual cannot be personally located at the usual place of employment during assigned working hours, notice may be given by mailing the statement to the employee at his/her last known address. If notice is mailed, it is deemed effective for all purposes when deposited in an appropriate mailbox or mail slot.

311.3 PROCEDURES

3.1 Guidelines for Employees in their Introductory Period (see Policy 395 Introductory Period of Employment)

- (1) Dismissal from employment may be effected prior to the end of an employee's introductory period with or without cause and without giving the employee a written statement of cause for dismissal, for any lawful reason deemed adequate by the University, including but not limited to, unsatisfactory performance, unacceptable behavior, or violations of University policy.
- (2) Supervisors should maintain written documentation regarding the dismissal of employees in their introductory period. This documentation should include a statement of the problems encountered, attempts to correct them and the reason for dismissal. A copy of this documentation should be forwarded to the Office of Human Resources for inclusion in the appropriate personnel file. A reason for termination must be included in the comments section of the termination EPAF.
- (3) Benefit-eligible, non-faculty employees in their introductory period do not have access to the University's formal grievance process (Policy 325 Grievance Procedures). However, these employees have the right to respond, explain, correct, or deny in writing any facts in question and send their reply to the Office of Human Resources for inclusion in their file.
- (4) The progressive corrective action procedures outlined in the following section need not be followed for part-time and temporary employees, and benefit-eligible, non-faculty employees in their introductory periods of employment.

3.2 Corrective Action Procedures for Employees

The University believes the corrective action procedures set forth below are generally appropriate concerning employee conduct and performance. Provisions of these procedures are not, however, absolute rules. These guidelines outline general policies that supervisors should consider when counseling with employees. Normally, progressive corrective action will involve the following steps, but exceptions or deviations may occur whenever the University deems that circumstances warrant that one or more steps in the process should be skipped. Accordingly, some circumstances may warrant immediate dismissal. Before imposing sanctions, administrators should consult with the Office of Human Resources.

(1) Progressive steps.

If an employee fails to perform work in accordance with the requirements of the position and the expectations of the University, the supervisor should talk to the employee to find out the facts of the situation prior to any formal corrective action. This meeting could include the delivery of a letter of expectation which would include a copy of the

employee's job description and a discussion about unsatisfactory performance with a timeline for follow-up. <u>Depending on the situation, there are exceptions which may occur</u> in the progressive corrective action procedures outlined here.

(a) <u>Oral reprimand.</u> Initial corrective action should be in the form of an oral discussion and subsequent documentation. This meeting should be held in private and should provide an opportunity for problem solving that results in clear problem identification, correction strategies, and employee commitment to improve. This meeting should be documented with the employee's signature and date. If the employee declines to sign, it should be so noted. The document should inform the employee that this is the first step in the formal corrective action process and include consequences of failure to improve. The employee has the right to respond either verbally or in writing.

If the employee successfully corrects the identified problems and maintains satisfactory performance, a written notice will be given to the employee with a copy to his/her file.

(b) <u>Written warning</u>. A written warning may be issued to an employee who does not correct a performance deficiency in response to an oral reprimand.

The purpose of a written warning is to make certain that the employee is fully aware of the performance deficiency or misconduct he/she has committed, what is expected, a reasonable time frame in which to accomplish the improvement, and the consequences of the failure to meet satisfactory expectations. The employee should sign the written warning signifying that it has been received. Should the employee decline to sign, it should be so noted. The employee will receive the original warning letter and a copy should be sent to Office of Human Resources to be filed. Supervisors must consult with a representative of the Office of Human Resources before issuing a written warning.

If the employee successfully corrects the identified problems on a consistent basis, a written notice rescinding the warning will be given to the employee with a copy to his/her file and a copy to the Office of Human Resources.

(2) Other sanctions.

A benefit-eligible, non-faculty employee may be suspended with pay when continued employment may be harmful to the University or impede the outcome of a thorough and fair investigation of the facts regarding an alleged offense.

A benefit-eligible, non-faculty employee may be suspended without pay in cases involving gross misconduct or chronic behavioral problems for which there seems to be no other appropriate response.

Before imposing sanctions, administrators must consult with the Office of Human Resources.

(3) Final sanction.

The final sanction in the corrective action process will be taken when the University is satisfied that the staff employee has been given an opportunity to meet the appropriate behavior or performance standard and has failed to do so, <u>or</u> when the particular circumstances warrant immediate dismissal in the best interests of the University.

Before imposing sanctions, administrators must consult with the Office of Human Resources (see Policy 399 Termination of Exempt and Non-exempt Staff).

An employee may resign rather than face corrective action. By doing so, however, the employee loses the right to file a grievance. Employees cannot be compelled to resign; resignation must be voluntary. Resignations should be made in writing and cannot be rescinded without mutual agreement of the employee and the University.

(4) Written documentation.

Dismissed employees shall receive from their supervisors a written statement summarizing the problems encountered, attempts to correct them, and the basic reason(s) for dismissal. The original statement will be given to the affected employee and a copy should be sent to the Office of Human Resources to be placed in the employee's file.

3.3 Alternatives for Employees Involved in Corrective Action Procedures

If a University employee questions actions encountered during the corrective action process, or if he/she feels that the proceedings are unwarranted or unjust, the following resources are available to discuss appropriate corrective action processes with the employee:

- (1) Department heads, supervisors, deans and vice presidents,
- (2) the Office of Human Resources.

Benefit-eligible, non-faculty employees may also request a hearing under the guidelines of the grievance policy (Policy 325 Grievance Procedures).

311.4 RESPONSIBILITY

4.1 Department Heads, Supervisors, Deans, and Vice Presidents

Responsible for maintaining discipline and enforcing consistent and fair performance standards following the guidelines outlined in this policy. Supervisors must consult with the Office of Human Resources prior to any actions beyond the oral reprimand.

4.2 Office of Human Resources

Responsible for communicating the University's philosophy of corrective action for constructive improvement and assisting supervisors in the application of these guidelines.

4.3 Employees

Responsible for working closely with supervisors to address and improve performance according to the procedures outlined in this policy.



University Policy 311: Setting Expectations and Managing Performance

Category: Personnel
Sub Category: General

Covered Individuals: Benefited Staff

Responsible Executive: Vice President for Business and Finance

Policy Custodian: Office of Human Resources, Associate Vice President of Human Resources

Last Revised: 2010/03/26

Previous USU Policy Number: N/A



POLICY MANUAL

GENERAL

Number 311
Subject: Corrective Action
Covered Employees: Renefited Ever

Covered Employees: Benefited Exempt and Non-exempt Staff Date of Origin: January 24, 1997; revised March 26, 2010

311.1 PURPOSE AND SCOPE

This policy guides supervisors in managing employee job performance through setting clear expectations, providing performance improvement measures, and applying disciplinary actions when needed. Employees and supervisors should work collaboratively to identify where and why work performance and/or behavior is not meeting expectations, and implement viable solutions.

311.2 POLICY POLICY

Utah State University (USU) strives to provide continuous employment through effective planning and proper selection of employees values a respectful, safe, and productive work environment. All employees are expected to meet performance expectations, including conducting themselves with professionalism in accordance with USU Policy 321: Respectful Workplace.

The University's objective for corrective action is to eliminate violations, improve performance, avoid-recurrence, and protect the interests of the University. Normally, employees should be given an opportunity to improve their performance through informal discussion which could include a letter of

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Setting Expectations and Managing Performance

expectation before sanctions are imposed. However, some circumstances may warrant immediate sanctions, including dismissal.

Benefit-eligible, non-faculty (exempt and non-exempt) employees being formally corrected by imposition of sanctions need to be aware of their rights to use available avenues of review and redress, including discussing the issues with a representative of the Office of Human Resources and following the University-grievance policy (Policy 325 Grievance Procedures) and/or equal opportunity complaint procedures (Policy 305-Affirmative Action/Equal Opportunity). Unacceptable work performance—whether due to inability or unwillingness to perform up to standards that are measurable, observable, objective, and specific—should be addressed through progressive performance management.

The imposition of sanctions, including dismissal of an employee for cause, may result for any of the following job-related reasons under circumstances that demonstrate the inability or unwillingness of the employee to meet his/her responsibilities to the University. It is impossible to provide an exhaustive list that identifies every type of conduct or performance problem that may result in some form of corrective action. However, to offer University employees some guidance, the following list provides examples of conduct that may result in the application of sanctions: negligence; incompetence; violation of University policies; excessive or unauthorized absence; misuse of institutional property or funds; disorderly conduct; fraud; falsification on an employment application; unsuitability to job requirements; being under the influence of alcohol or drugs while working; insubordination; unjustified interference with the work of others; violation of applicable statutory requirements or University regulations relating to employment practices, including, but not limited to, regulations prohibiting discrimination or harassment because of race, color, religion, sex, national origin, age, disability, veteran's status, sexual orientation, or other legally impermissible behavior; conviction of a crime by a court of competent jurisdiction; and violation of other generally accepted standards of conduct, where such violation creates substantial inefficiency and/or an unacceptable work atmosphere at the institution.

When significant allegations are identified, a benefit eligible, non-faculty employee may be put on leave with pay pending notice of and an opportunity to respond to the charges at a meeting. After an investigation has taken place and the employee has been given an opportunity to discuss the results, appropriate action will be taken by the University.

The University's philosophy of corrective action is one of constructive action, administered fairly and-consistently. Normally, corrective action will be progressive; however, sanctions may be initiated at any-step in the process at the University's discretion, depending on the performance problem, the type of-conduct, or the nature of the offense involved.

Throughout the entire corrective action process, all parties involved should maintain confidentiality to ensure the rights of the employee and the institution.

2.1 Setting Expectations and Identifying Performance Issues

Supervisors should establish clear expectations for acceptable work performance via a clear job description, supervisory guidance, coaching, training, policy, rules, and regulations using tools and methods to measure results to create a work environment which allows employees to perform their best. Employees should seek clarification from their supervisor when they feel expectations are not clear.

Generally, when a performance issue is first identified, it should be handled informally between the employee and their supervisor through feedback, coaching, and/or additional training.

Examples of unacceptable work performance include but are not limited to:

- Non-compliance with supervisory direction, coaching, training, policy, rules, and regulations;
- Behavior not in accordance with USU Policy 321: Respectful Workplace;
- Tardiness or non-compliance with designated work schedule; and
- Absenteeism.
- 2.2 Addressing Unacceptable Work Performance

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Setting Expectations and Managing Performance

If a performance issue cannot be addressed or corrected through informal methods, the next step may be disciplinary action. Supervisors are encouraged to consult with the Office of Human Resources in cases where it is unclear which method of correction to use when managing an employee performance issue.

2.2.1 Performance Improvement Measures

When informal efforts do not correct unacceptable work performance, documented performance improvement measures should be used, including a Letter of Expectations (LOE) or a Performance Improvement Plan (PIP). Supervisors should maintain documentation of all performance improvement measures, both formal and informal.

2.2.1.1 Letter of Expectations

The Letter of Expectations (LOE) is a tool to help supervisors clarify expectations in writing for acceptable work performance. This letter should be used in conjunction with a one-on-one meeting to provide guidance, direction, and clear expectations regarding performance in the workplace. The LOE is not considered a formal step in the disciplinary process.

2.2.1.2 Performance Improvement Plan

A Performance Improvement Plan (PIP) identifies unacceptable work performance and reasons for the performance gap, creates a plan of action with employee input, and provides the opportunity for employees to succeed in their role with USU. A PIP includes a specific completion timeline with each party's responsibilities within the given timeline. Both the employee and the supervisor should sign the PIP. If the employee declines to sign, it should be noted on the PIP. A PIP may be used in conjunction with a written warning when appropriate. A PIP is not considered a formal step in the disciplinary process.

DEFINITIONS

2.1 Corrective Action

Employment-related action (including imposition of sanctions) undertaken to correct or modify-unacceptable job performance or behavior to acceptable standards. Corrective action measures authorized to be imposed upon employees include an oral reprimand, written warning, administrative leave with or without pay, and dismissal from employment.

2.2 Termination Notice

Actual personal delivery of a written statement to an individual. If the individual cannot bepersonally located at the usual place of employment during assigned working hours, notice maybe given by mailing the statement to the employee at his/her last known address. If notice ismailed, it is deemed effective for all purposes when deposited in an appropriate mailbox or mailslat.

311.3 PROCEDURES

3.1 Guidelines for Employees in their Introductory Period (see Policy 395 Introductory Period of Employment)

(1) Dismissal from employment may be effected prior to the end of an employee's introductoryperiod with or without cause and without giving the employee a written statement of cause fordismissal, for any lawful reason deemed adequate by the University, <u>including but not limited to-</u> Formatted: Font: 10 pt

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unsatisfactory performance, unacceptable behavior, or violations of University policy.

(2) Supervisors should maintain written documentation regarding the dismissal of employees intheir introductory period. This documentation should include a statement of the problemsencountered, attempts to correct them and the reason for dismissal. A copy of this documentation should be forwarded to the Office of Human Resources for inclusion in the appropriate personnel file. A reason for termination must be included in the comments section of the termination EPAF.

(3) Benefit eligible, non-faculty employees in their introductory period do not have access to the University's formal grievance process (Policy 325 Grievance Procedures). However, these-employees have the right to respond, explain, correct, or deny in writing any facts in question-and send their reply to the Office of Human Resources for inclusion in their file.

(4) The progressive corrective action procedures outlined in the following section need not be followed for part time and temporary employees, and benefit eligible, non-faculty employees in their introductory periods of employment.

3.2 Corrective Action Procedures for Employees

The University believes the corrective action procedures set forth below are generally appropriate concerning employee conduct and performance. Provisions of these procedures are not, however, absolute rules. These guidelines outline general policies that supervisors should consider when counseling with employees. Normally, progressive corrective action will involve the following steps, but exceptions or deviations may occur whenever the University deems that circumstances warrant that one or more steps in the process should be skipped. Accordingly, some circumstances may warrant immediate dismissal. Before imposing sanctions, administrators should consult with the Office of Human Resources.

2.3 Disciplinary Action

Disciplinary action is a formal process used to correct unacceptable work performance, misconduct, or failure to comply with departmental or university policy. Disciplinary action is typically imposed on a progressive basis moving from verbal to written to a final action, including termination. Progressive steps (see 2.3.1) may be skipped or repeated depending on the frequency, severity, or nature of the unacceptable work performance.

In circumstances of serious misconduct, suspension without pay or immediate termination without notice may be appropriate.

Supervisors must review formal disciplinary actions with the Office of Human Resources before taking any action.

(1) Progressive steps.

If an employee fails to perform work in accordance with the requirements of the position and the expectations of the University, the supervisor should talk to the employee to find out the facts of the situation prior to any formal corrective action. This meeting could include the delivery of a letter of expectation which would include a copy of the employee's job description and a discussion about unsatisfactory performance with a timeline for follow-up. Depending on the situation, there are exceptions which may occur in the progressive corrective action procedures outlined here.

2.3.1 Progressive Steps

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Verbal Warning

Oral reprimand. Initial corrective disciplinary action should be in the form of an oral discussion verbal, face-to-face discussion with-and subsequent documentation. This meeting should be held in private, and should provide with an opportunity for problem solving, that resultings in clear problem identification, correction strategies, and employee commitment to improve. This meeting should be documented with the employee's signature and date. If the employee declines to sign, it should be so-noted. The document should inform the employee (1) that this is the first step of disciplinary action, in the formal corrective action process and (2) of include the consequences of failure to if performance does not improve. The employee has the right to respond either verbally and/or attach in writing written comments to the verbal warning documentation. Verbal warnings do not need to be submitted to the Office of Human Resources or placed in the employee's personnel file.

If the employee successfully corrects the identified problems and maintains satisfactory performance, a written notice will be given to the employee with a copy to his/her file.

(b) (b) Written Warning- A written warning may be issued to an employee who does not correct a performance deficiency in response to an oral reprimand.

The purpose of a written warning is to make certain that the employee is fully aware of the performance deficiency or misconduct he/she has committed, what is expected, a reasonable time frame in which to accomplish the improvement, and the consequences of thefurther address failure to meet satisfactoryexpectations. The written warning should be a formal letter presented in a private face-to-face meeting. This private meeting should provide an opportunity for problem solving resulting in clear problem identification, correction strategies, and employee commitment to improve. This meeting should be documented with the employee's signature and the date. The employee should sign the written warningsignifying that it has been received. Should If the employee declines to sign, it should be so-noted. The document should inform the employee (1) this is a disciplinary action, and (2) of consequences if performance does not improve. The employee has the right to respond verbally and/or attach written comments to the written warning. The employee will receive the original copy of the written warning letter and a copy should must be sent to the department head/director and the Office of Human Resources to be filed in the employee's personnel file. Supervisors must consult with a representative of the Office of Human Resources before issuing a written warning.

If the employee successfully corrects the identified problems on a consistent basis, a written notice rescinding the warning will be given to the employee with a copy to his/her file and a copy to the Office of Human Resources

(2) Other sanctions.

A benefit-eligible, non-faculty employee may be suspended with pay when continued employment may be harmful to the University or impede the outcome of a thorough and fair investigation of the facts regardingan alleged offense.

A benefit-eligible, non-faculty employee may be suspended without pay in cases involving grossmisconduct or chronic behavioral problems for which there seems to be no other appropriate response.

(3) Before imposing sanctions, administrators must consult with the Office of Human Resources. Final ◆

The final sanction in the corrective action process will be taken when the University is satisfied that the staff employee has been given an opportunity to meet the appropriate behavior or performance standardand has failed to do so, or when the particular circumstances warrant immediate dismissal in the bestinterests of the University.

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Setting Expectations and Managing Performance

Before imposing sanctions, administrators must consult with the Office of Human Resources (see Policy 399 Termination of Exempt and Non-exempt Staff).

(c) Termination

Termination is a decision made between the supervisor, the department head/director, and the Office of Human Resources. Termination may be considered when:

- The employee has failed to meet the performance expectations after being given an opportunity to improve.
- The employee has shown evidence of their inability or unwillingness to improve their performance.
- The employee's inappropriate behavior has remained the same or worsened.
- The particular circumstance or serious misconduct warrants immediate termination.

(See USU Policy 399: Termination of Exempt and Non-Exempt Staff.)

Once a decision to terminate has been made, the department head/director works with the Office of Human Resources to create a letter of termination to be delivered to the employee, in person, whenever possible. A copy will be placed in the employee's personnel file in accordance with USU Policy 399: Termination of Exempt and Non-Exempt Staff. If the employee is not available, the notice of termination will be sent by certified mail to the employee's last known address or be delivered verbally via phone. If notices or letters are mailed, they are deemed effective for all purposes once deposited at the US Post Office or a designated delivery service equivalent to the United States registered or certified mail.

2.4 Resignation in Lieu of Disciplinary Action or Termination

An employee may resign, foregoing any rights to file a grievance, rather than face corrective action. By-doing so, however, the employee loses the right to file a grievance or disciplinary action (see USU Policy 325: Employee Grievance Procedures). Employees cannot be compelled to resign; resignation must be voluntary, Resignations should be made in writing, and cannot be rescinded without mutual agreement by bothef the employee and the University.

2.5 Introductory Period of Employment

As noted in USU <u>Policy 395: Introductory Period of Employment</u>, new benefit-eligible staff members are to complete an introductory period. During their introductory period of employment, employees may be terminated without notice or prior warnings.

2.6 Paid Administrative Leave

In some cases, allegations of misconduct may lead to an investigation. During this process, it may be necessary and appropriate to place the employee on paid administrative leave pending completion of the investigation. Administrative leave is not a sanction for any alleged behavior(s) that have been reported. During paid administrative leave, the employee's pay and benefits are not affected. Administrative leave is used as an interim measure to protect the integrity of the investigation and avoid any claim that an employee may have adversely influenced the investigation in any way. Administrative leave also protects the employee from additional allegations or accusations of retaliation when the investigation is completed.

(4) Written documentation.

Dismissed employees shall receive from their supervisors a written statement summarizing the problemsencountered, attempts to correct them, and the basic reason(s) for dismissal. The original statement will begiven to the affected employee and a copy should be sent to the Office of Human Resources to be placed in the employee's file. Formatted: Font: 10 pt

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Setting Expectations and Managing Performance

3.3 Alternatives for Employees Involved in Corrective Action Procedures

2.7 Employee Response to Disciplinary Action

If an employee questions actions, or if they feel the actions are unwarranted or unjust, the following options are available to the employee:

If a University employee questions actions encountered during the corrective action process, or if he/shefeels that the proceedings are unwarranted or unjust, the following resources are available to discussappropriate corrective action processes with the employee:

 Department heads, supervisors, deans and vice presidents Attach written comments to any performance documentation within 30 calendar days of receiving;

Consult with

(2) the Office of Human Resources; or-

(2)

(3) Initiate a formal grievance under USU Benefit eligible, non faculty employees may also request a hearing under the guidelines of the grievance policy (Policy 325: Employee Grievance Procedures Policy 325 Grievance Procedures, where appropriate).

311.4 RESPONSIBILITY

311.3 RESPONSIBILITIES

4.1 Department Heads, Supervisors, Deans, and Vice Presidents

3.1 Department Heads and Supervisors

Department heads and supervisors are Responsible for setting clear, maintaining discipline and enforcing-consistent, and fair performance and conduct standards following the guidelines outlined in accordance with this policy. They work collaboratively with their employees to help them perform to the best of their ability and to hold employees accountable when standards are not met to include taking appropriate corrective and/or disciplinary action.

Department heads and Supervisors must consult with the Office of Human Resources prior to any formal disciplinary actions beyond the oral reprimand.

4.2 Office of Human Resources

3.2 Office of Human Resources

The Office of Human Resources is Responsible for providing guidance and direction to both the employees and the supervisors regarding the setting of expectations and managing employee performancecommunicating the University's philosophy of corrective action for constructive improvement and assisting supervisors in the application of these guidelines.

4.3 Employees

3.3 Employees

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Setting Expectations and Managing Performance

Employees are Rresponsible for working closely with supervisors to have expectations from supervisors and the university clarified, and work to address and improve performance or conduct issues if or when they occuraccording to the procedures outlined in this policy.

311.4 REFERENCES

None

311.5 RELATED USU POLICIES

- USU Policy 321: Respectful Workplace
- USU Policy 325: Employment Grievance Procedures
- USU Policy 395: Introductory Period of Employment
- USU Policy 399: Termination of Exempt and Non-Exempt Staff

311.6 DEFINITIONS

6.1 Disciplinary Action

Employment-related action undertaken to correct or modify unacceptable job performance or behavior to acceptable standards. Disciplinary actions include verbal warnings, written warnings, suspension without pay, and termination of employment.

Information below is not included as part of the contents of the official Policy. It is provided only as a convenience for readers/users and may be changed at any time by persons authorized by the President, subject to review by the USU Policy Committee.

RESOURCES

None

POLICY HISTORY

Original issue date: 1997/01/24 Last review date: 2010/03/26

Next scheduled review date: 2021/05/05

Previous revision dates: 2010/03/26

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University Policy 311: Setting Expectations and Managing Performance

Category: Personnel
Sub Category: General

Covered Individuals: Benefited Staff

Responsible Executive: Vice President for Business and Finance

Policy Custodian: Office of Human Resources, Associate Vice President of Human Resources

Last Revised: 2010/03/26

Previous USU Policy Number: N/A

311.1 PURPOSE AND SCOPE

This policy guides supervisors in managing employee job performance through setting clear expectations, providing performance improvement measures, and applying disciplinary actions when needed. Employees and supervisors should work collaboratively to identify where and why work performance and/or behavior is not meeting expectations, and implement viable solutions.

311.2 POLICY

Utah State University (USU) values a respectful, safe, and productive work environment. All employees are expected to meet performance expectations, including conducting themselves with professionalism in accordance with USU Policy 321: Respectful Workplace.

Unacceptable work performance—whether due to inability or unwillingness to perform up to standards that are measurable, observable, objective, and specific—should be addressed through progressive performance management.

2.1 Setting Expectations and Identifying Performance Issues

Supervisors should establish clear expectations for acceptable work performance via a clear job description, supervisory guidance, coaching, training, policy, rules, and regulations using tools and methods to measure results to create a work environment which allows employees to perform their best. Employees should seek clarification from their supervisor when they feel expectations are not clear.

Generally, when a performance issue is first identified, it should be handled informally between the employee and their supervisor through feedback, coaching, and/or additional training.

Examples of unacceptable work performance include but are not limited to:

- Non-compliance with supervisory direction, coaching, training, policy, rules, and regulations;
- Behavior not in accordance with USU Policy 321: Respectful Workplace;
- Tardiness or non-compliance with designated work schedule; and
- Absenteeism.

2.2 Addressing Unacceptable Work Performance

If a performance issue cannot be addressed or corrected through informal methods, the next step may be disciplinary action. Supervisors are encouraged to consult with the Office of Human Resources in cases where it is unclear which method of correction to use when managing an employee performance issue.

2.2.1 Performance Improvement Measures

When informal efforts do not correct unacceptable work performance, documented performance improvement measures should be used, including a Letter of Expectations (LOE) or a Performance Improvement Plan (PIP). Supervisors should maintain documentation of all performance improvement measures, both formal and informal.

2.2.1.1 Letter of Expectations

The Letter of Expectations (LOE) is a tool to help supervisors clarify expectations in writing for acceptable work performance. This letter should be used in conjunction with a one-on-one meeting to provide guidance, direction, and clear expectations regarding performance in the workplace. The LOE is not considered a formal step in the disciplinary process.

2.2.1.2 Performance Improvement Plan

A Performance Improvement Plan (PIP) identifies unacceptable work performance and reasons for the performance gap, creates a plan of action with employee input, and provides the opportunity for employees to succeed in their role with USU. A PIP includes a specific completion timeline with each party's responsibilities within the given timeline. Both the employee and the supervisor should sign the PIP. If the employee declines to sign, it should be noted on the PIP. A PIP may be used in conjunction with a written warning when appropriate. A PIP is not considered a formal step in the disciplinary process.

2.3 Disciplinary Action

Disciplinary action is a formal process used to correct unacceptable work performance, misconduct, or failure to comply with departmental or university policy. Disciplinary action is typically imposed on a progressive basis moving from verbal to written to a final action, including termination. Progressive steps (see 2.3.1) may be skipped or repeated depending on the frequency, severity, or nature of the unacceptable work performance.

In circumstances of serious misconduct, suspension without pay or immediate termination without notice may be appropriate.

Supervisors must review formal disciplinary actions with the Office of Human Resources before taking any action.

2.3.1 Progressive Steps

(a) Verbal Warning

Initial disciplinary action should be in the form of verbal, face-to-face discussion with subsequent documentation. This meeting should be held in private, with an opportunity for problem solving, resulting in clear problem identification, correction strategies, and employee commitment to improve. This meeting should be documented with the employee's signature and date. If the employee declines to sign, it should be noted. The document should inform the employee (1) this is the first step of disciplinary action, and (2) of the consequences if performance does not improve. The employee has the right to respond verbally and/or attach written comments to the verbal warning documentation. Verbal warnings do not need to be submitted to the Office of Human Resources or placed in the employee's personnel file.

(b) Written Warning

The purpose of a written warning is to further address failure to meet expectations. The written warning should be a formal letter presented in a private face-to-face meeting. This private meeting should provide an opportunity for problem solving resulting in clear problem identification, correction strategies, and employee commitment to improve. This meeting should be documented with the employee's signature and the date. If the employee declines to sign, it should be noted. The document should inform the employee (1) this is a disciplinary action, and (2) of consequences if performance does not improve. The employee

has the right to respond verbally and/or attach written comments to the written warning. The employee will receive a copy of the written warning letter and a copy must be sent to the department head/director and the Office of Human Resources to be filed in the employee's personnel file.

(c) Termination

Termination is a decision made between the supervisor, the department head/director, and the Office of Human Resources. Termination may be considered when:

- The employee has failed to meet the performance expectations after being given an opportunity to improve.
- The employee has shown evidence of their inability or unwillingness to improve their performance.
- The employee's inappropriate behavior has remained the same or worsened.
- The particular circumstance or serious misconduct warrants immediate termination.

(See USU Policy 399: Termination of Exempt and Non-Exempt Staff.)

Once a decision to terminate has been made, the department head/director works with the Office of Human Resources to create a letter of termination to be delivered to the employee, in person, whenever possible. A copy will be placed in the employee's personnel file in accordance with USU Policy 399:

Termination of Exempt and Non-Exempt Staff. If the employee is not available, the notice of termination will be sent by certified mail to the employee's last known address or be delivered verbally via phone. If notices or letters are mailed, they are deemed effective for all purposes once deposited at the US Post Office or a designated delivery service equivalent to the United States registered or certified mail.

2.4 Resignation in Lieu of Disciplinary Action or Termination

An employee may resign, foregoing any rights to file a grievance, rather than face corrective action or disciplinary action (see USU <u>Policy 325: Employee Grievance Procedures</u>). Employees cannot be compelled to resign; resignation must be voluntary, made in writing, and cannot be rescinded without mutual agreement by both the employee and the university.

2.5 Introductory Period of Employment

As noted in USU <u>Policy 395: Introductory Period of Employment</u>, new benefit-eligible staff members are to complete an introductory period. During their introductory period of employment, employees may be terminated without notice or prior warnings.

2.6 Paid Administrative Leave

In some cases, allegations of misconduct may lead to an investigation. During this process, it may be necessary and appropriate to place the employee on paid administrative leave pending completion of the investigation. Administrative leave is not a sanction for any alleged behavior(s) that have been reported. During paid administrative leave, the employee's pay and benefits are not affected. Administrative leave is used as an interim measure to protect the integrity of the investigation and avoid any claim that an employee may have adversely influenced the investigation in any way. Administrative leave also protects the employee from additional allegations or accusations of retaliation when the investigation is completed.

2.7 Employee Response to Disciplinary Action

If an employee questions actions, or if they feel the actions are unwarranted or unjust, the following options are available to the employee:

- (1) Attach written comments to any performance documentation within 30 calendar days of receiving;
- (2) Consult with the Office of Human Resources; or

(3) Initiate a formal grievance under USU <u>Policy 325: Employee Grievance Procedures</u>, where appropriate.

311.3 RESPONSIBILITIES

3.1 Department Heads and Supervisors

Department heads and supervisors are responsible for setting clear, consistent, and fair performance and conduct standards in accordance with this policy. They work collaboratively with their employees to help them perform to the best of their ability and to hold employees accountable when standards are not met to include taking appropriate corrective and/or disciplinary action.

Department heads and supervisors must consult with the Office of Human Resources prior to any formal disciplinary actions.

3.2 Office of Human Resources

The Office of Human Resources is responsible for providing guidance and direction to both the employees and the supervisors regarding the setting of expectations and managing employee performance.

3.3 Employees

Employees are responsible for working closely with supervisors to have expectations from supervisors and the university clarified, and work to address performance or conduct issues if or when they occur.

311.4 REFERENCES

None

311.5 RELATED USU POLICIES

- USU Policy 321: Respectful Workplace
- USU Policy 325: Employment Grievance Procedures
- USU Policy 395: Introductory Period of Employment
- USU Policy 399: Termination of Exempt and Non-Exempt Staff

311.6 DEFINITIONS

6.1 Disciplinary Action

Employment-related action undertaken to correct or modify unacceptable job performance or behavior to acceptable standards. Disciplinary actions include verbal warnings, written warnings, suspension without pay, and termination of employment.

Information below is not included as part of the contents of the official policy. It is provided only as a convenience for readers/users and may be changed at any time by persons authorized by the president, subject to review by the USU Policy Committee.

RESOURCES

None

POLICY HISTORY

Original issue date: 1997/01/24

Last review date: 2010/03/26

Next scheduled review date: 2021/05/05

Previous revision dates: 2010/03/26

ITEM FOR ACTION

Re: Amendments to USU Policy 321: Respectful Workplace

Key

- Red Deletions
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- Green Movements of original text placement

SUMMARY OF CHANGES

Updates due to passage of HB12

Policy 321 was approved on 3/13/20 pending any further changes required by the potential passage of HB12 Abusive Conduct Reporting Requirements at that time. HB12 subsequently passed and is going into effect on 1/1/21.

Added Required Abusive Conduct Language

Added and clarified definitional language from HB12 related to abusive conduct and eliminated redundant language that was similar.

Added Language Related to Annual Training Requirement

Added language to clarify employees are expected to complete training required by HB12 on at least an annual basis. Supervisors are expected to ensure their employees take the training at least annually. The Office of Human Resources will ensure training is offered to employees on at least an annual basis and provide annual reports to the state as required. Initially training will be a short stand-alone training (<15 min). Eventually, we hope to be able to fold in with other trainings.

Added Investigatory and Administrative Review Language

Added language to meet the investigatory and review requirements of HB12. The Office of Human Resources will be designated to take lead in abusive conduct concerns and designate personnel for appropriate administrative review when requested under the policy.



University Policy 321: Respectful Workplace

Category: 300 Human Resources

Sub Category: General

Covered Individuals: Benefited Employees

Responsible Executive: Vice President for Business and Finance

Policy Custodian: Office of Human Resources, Executive Director Associate Vice President of

Human Resources

Last Revised: 2020/03/13

Previous USU Policy Number: Not applicable

321.1 PURPOSE AND SCOPE

Utah State University (USU) is committed to maintaining a work environment that encourages mutual respect and facilitates collegial relationships. To build and promote trust, all USU employees are collectively responsible to set a positive example and to avoid behaving disrespectfully, including bullying, or any other behavior that would reasonably offend, intimidate, embarrass, or humiliate others, whether deliberately or unintentionally.

321.2 POLICY

<u>University related interactions</u> should be conducted with courtesy, civility, decency, and a concern for personal dignity. Disrespectful behavior <u>and/or abusive conduct</u>, <u>including but not limited to</u>, <u>mistreatment</u>, <u>bullying</u>, <u>humiliation and/or intimidation</u> will not be tolerated. Expectations include, but are not limited to, using professional language, not recording interactions without all parties' consent, and not providing unrelated third parties unauthorized access to university and/or employee information (see USU Policy 319: Employee Privacy and Confidentiality and Policy 556: Information Privacy for more information).

Employees violating this policy are subject to disciplinary action up to and including termination of employment per USU Policy 311: Corrective Action Setting Expectations and Managing Performance, which applies to benefited non-faculty employees, and USU Policy 407: Academic Due Process: Sanctions and Hearing Procedures, which applies to faculty. All employees are expected to complete training on preventing abusive conduct in the workplace at least annually.

For issues regarding sexual harassment, please refer to USU Policy 339: Sexual Harassment. For issues regarding discrimination, please refer to USU Policy 303: Affirmative Action/Equal Opportunity.

This policy does not limit USU leadership's right to manage. Performance management, work assignment and evaluation, and disciplinary measures taken by USU for any valid reason do not constitute disrespectful behavior, abusive conduct, and/or bullying. Such management actions should be done in ways that are consistent with the intent and expectations of this respectful workplace policy.

2.1 Reporting and Resolution of Disrespectful Behavior and/or Abusive Conduct

1

If an employee is subjected to or observes disrespectful and/orabusive conduct of another by an individual or group of individuals, the employee should first attempt to resolve concerns within their own area per USU Policy 325: Employment Grievance Procedures. This should be done by discussing their concerns or observations with their immediate supervisor. Their immediate supervisor will then initiate a process to determine the nature and extent of the issue and initiate an effective resolution.

If an employee does not feel comfortable contacting their immediate supervisor, the employee may contact another level of management within their reporting chain or the Office of Human Resources, who will meet with the employee to discuss their concerns or observations. The Office of Human Resources will then initiate a process review to determine the nature and extent of the issue and collaborate with the appropriate leadership and employee(s) to initiate an effective resolution. Additionally, the Office of Human Resources may formally investigate allegations of abusive conduct to determine whether such conduct occurred. Parties and participants in such investigations shall treat information pertaining to the matter as confidential, subject to the rights and obligations of the party or participant. If the investigation reveals evidence of criminal conduct, the Office of Human Resources, in consultation with the Office of Legal Affairs, may refer the matter to the appropriate law enforcement agency.

At the conclusion of an abusive conduct investigation, the parties will be notified of any investigative findings and of the procedure to request an administrative review of the findings.

2.2 Administrative Review

An employee that has been subject to an investigation under this policy may seek an administrative review of any investigative findings by written request to the Office of Human Resources within 10 calendar days of receiving notification of the investigative findings. The Office of Human Resources will designate appropriate administrative review personnel, who shall not be the same individuals as those who personally conducted the investigation. The review personnel will determine within 30 days of receiving the administrative review request whether the investigative findings are reasonable, rational, and sufficiently supported by the evidence. This determination is not subject to further review.

321.3 RESPONSIBILITY

3.1 Supervisors

Supervisors have an obligation to set expectations in their areas to ensure a safe, collegial, and respectful workplace for all employees and address issues as they arise. If a supervisor becomes aware of a situation within their area that may violate this policy, the supervisor should take appropriate steps to resolve the problem on an informal basis. If informal processes are not adequate to address the situation, then fermal disciplinary action should be utilized per USU Policy 311: Gerrective ActionSetting Expectations and Managing Performance, which applies to benefited employees (non-faculty) and USU Policy 407: Academic Due Process: Sanctions and Hearing Procedures (faculty). Gerrective ActionSetting Expectations and Managing Performance, which applies to benefited employees (non-faculty) and USU Policy 407: Academic Due Process: Sanctions and Hearing Procedures (faculty). Gerrective ActionSetting Expectations and Managing Performance, which applies to benefited employees (non-faculty). Gerrective ActionSetting Expectations and Managing Performance.

3.2 Employees

1

All employees have an obligation to promote and preserve the reputation of the <u>u</u>University by demonstrating respect toward all members of the campus community, including students, faculty, and staff. Employees are responsible for responding to and reporting perceived disrespectful and/or abusive conduct in accordance with this policy. All employees are

expected to complete training on the prevention of abusive conduct in the workplace at least annually.

3.3 Office of Human Resources

The Office of Human Resources may investigate, make determinations, advise, assist, and/or mediate between employees and departments in resolving possible violations of the policy. The Office of Human Resources will offer all employees training on the prevention of abusive conduct in the workplace.

321.4 REFERENCES

H.B. 12 Abusive Conduct Reporting Amendments (2020)

321.5 RELATED USU POLICIES

- Policy 303: Affirmative Action/Equal Opportunity
- Policy 311: Corrective ActionSetting Expectations and Managing Performance
- Policy 319: Employee Privacy and Confidentiality
- Policy 325: Employment Grievance Procedures
- Policy 339: Sexual Harassment
- Policy 407: Academic Due Process: Sanctions and Hearing Procedures
- Policy 556: Information Privacy

321.6 DEFINITIONS

6.1 Abusive Conduct –

Verbal, non-verbal, or physical conduct of one party to another that, based on its severity, nature, and frequency of occurrence, a reasonable person would determine that it: (A) that it is intended to cause intimidation, humiliation, or unwarranted distress; (B) results in substantial physical or harm or substantial psychological harm as a result of intimidation, humiliation, or unwarranted distress; or (C) exploits an employee's known physical or psychological disability.

Bullying is one form of abusive conduct. It is conduct that seeks to harm, intimidate, coerce, persecute, or torment; often repeated or habitual.

6.1-Bullying Conduct that seeks to harm, intimidate, coerce, persecute, or torment; oftenrepeated or habitual.

6.2 Employee –

Any individual legally employed by Utah State University in any capacity.

6.3 Formal Disciplinary Procedures Action –

Corrective a Action as set forth by USU Policy 311: Corrective Action Setting Expectations and Managing Performance which applies to benefited employees (non-faculty) and Policy 407: Academic Due Process: Sanctions and Hearing Procedures (faculty).

6.2-Humiliation - Conduct that would reasonably be expected to cause undue embarrassment, shame, disgrace, or dishonor.

6.4 Informal Processes —

Any process that does not follow the formal corrective_disciplinary_action(s) set forth by USU Policy 311: Corrective ActionSetting Expectations and Managing Performance, or USU Policy 407: Academic Due Process: Sanctions and Hearing Procedures (e.g. conversationPerformance Improvement Plan, Letter of Eexpectation).

6.3 Intimidation – Conduct that would reasonably be expected to cause undue fear and distress.

6.5 Reporting Chain –

Levels of supervisory roles within a department or unit.

6.6 Supervisor –

A person employed by Utah State University who has hiring authority and/or holds a position that directly supervises an employee of Utah State University.

<u>6.7</u> University Related Interactions –

Any job function that pertains to Utah State University.

Information below is not included as part of the contents of the official Policy. It is provided only as a convenience for readers/users and may be changed at any time by persons authorized by the President, subject to review by the USU Policy Committee.

RESOURCES

(List resources to aid in compliance or indicate "None.") [Arial Narrow 10]

Procedures

None Please see 2.2 Administrative Review above.

Guidance

None

Related Forms and Tools

None

Contacts

Office of Human Resources Solution Center, hr@usu.edu, (435) 797-0122

POLICY HISTORY

Original issue date: 1997/01/24

Last review date: 2020/03/13, 2020/12/09

-Next scheduled review date:

Previous revision dates: <u>2020/03/13</u>, 2015/03/06, 1997/01/24,



University Policy 321: Respectful Workplace

Category: 300 Human Resources

Sub Category: General

Covered Individuals: Benefited Employees

Responsible Executive: Vice President for Business and Finance

Policy Custodian: Office of Human Resources, Associate Vice President of Human Resources

Last Revised: 2020/03/13

Previous USU Policy Number: Not applicable

321.1 PURPOSE AND SCOPE

Utah State University (USU) is committed to maintaining a work environment that encourages mutual respect and facilitates collegial relationships. To build and promote trust, all USU employees are collectively responsible to set a positive example and to avoid behaving disrespectfully, including bullying, or any other behavior that would reasonably offend, intimidate, embarrass, or humiliate others, whether deliberately or unintentionally.

321.2 POLICY

<u>University related interactions</u> should be conducted with courtesy, civility, decency, and a concern for personal dignity. Disrespectful behavior and/or <u>abusive conduct</u>, will not be tolerated. Expectations include, but are not limited to, using professional language, not recording interactions without all parties' consent, and not providing unrelated third parties unauthorized access to university and/or employee information (see USU Policy 319: Employee Privacy and Confidentiality and Policy 556: Information Privacy for more information).

Employees violating this policy are subject to disciplinary action up to and including termination of employment per USU Policy 311: Setting Expectations and Managing Performance, which applies to benefited non-faculty employees, and USU Policy 407: Academic Due Process: Sanctions and Hearing Procedures, which applies to faculty. All employees are expected to complete training on preventing abusive conduct in the workplace at least annually.

For issues regarding sexual harassment, please refer to USU Policy 339: Sexual Harassment. For issues regarding discrimination, please refer to USU Policy 303: Affirmative Action/Equal Opportunity.

This policy does not limit USU leadership's right to manage. Performance management, work assignment and evaluation, and disciplinary measures taken by USU for any valid reason do not constitute disrespectful behavior, abusive conduct, and/or bullying. Such management actions should be done in ways that are consistent with the intent and expectations of this respectful workplace policy.

2.1 Reporting and Resolution of Disrespectful Behavior and/or Abusive Conduct

If an employee is subjected to or observes disrespectful and/or abusive conduct of another by an individual or group of individuals, the employee should first attempt to resolve concerns

within their own area per USU Policy 325: Employment Grievance Procedures. This should be done by discussing their concerns or observations with their immediate <u>supervisor</u>. Their immediate supervisor will then initiate a process to determine the nature and extent of the issue and initiate an effective resolution.

If an employee does not feel comfortable contacting their immediate supervisor, the employee may contact another level of management within their reporting chain or the Office of Human Resources, who will meet with the employee to discuss their concerns or observations. The Office of Human Resources will then initiate a review and collaborate with the appropriate leadership and employee(s) to initiate an effective resolution. Additionally, the Office of Human Resources may formally investigate allegations of abusive conduct to determine whether such conduct occurred. Parties and participants in such investigations shall treat information pertaining to the matter as confidential, subject to the rights and obligations of the party or participant. If the investigation reveals evidence of criminal conduct, the Office of Human Resources, in consultation with the Office of Legal Affairs, may refer the matter to the appropriate law enforcement agency.

At the conclusion of an abusive conduct investigation, the parties will be notified of any investigative findings and of the procedure to request an administrative review of the findings.

2.2 Administrative Review

An employee that has been subject to an investigation under this policy may seek an administrative review of any investigative findings by written request to the Office of Human Resources within 10 calendar days of receiving notification of the investigative findings. The Office of Human Resources will designate appropriate administrative review personnel, who shall not be the same individuals as those who personally conducted the investigation. The review personnel will determine within 30 days of receiving the administrative review request whether the investigative findings are reasonable, rational, and sufficiently supported by the evidence. This determination is not subject to further review.

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H.B. 12 Abusive Conduct Reporting Amendments (2020)

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- Policy 311: Setting Expectations and Managing Performance
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Levels of supervisory roles within a department or unit.

6.6 Supervisor

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RESOURCES

Procedures

Please see 2.2 Administrative Review above.

Contacts

Office of Human Resources Solution Center, hr@usu.edu, (435) 797-0122

POLICY HISTORY

Original issue date: 1997/01/24

Last review date: 2020/03/13, 2020/12/09

Next scheduled review date:

Previous revision dates: 2020/03/13, 2015/03/06, 1997/01/24,

Parking and Transportation Advisory Committee Faculty Senate Committee Summary Report

Section 1. Introduction:

The role of the Parking and Transportation Advisory Committee is to formulate recommendations regarding parking policies. All recommendations are subject to adoption by the Administration. The committee membership represents faculty, staff and students. Membership consisted of the following individuals for the 2020-2021 academic year:

Steve Jenson

Steve Jenson@usu edu

CONSTITUENCY REPRESENTED MEMBER

Faculty/Staff Members

Chair

Sieve Jenson	Steve.senson(a, asa.eaa
Benjamin George	Benjamin.George@usu.edu
Open	
Paul Barr	Paul.Barr@usu.edu
	Benjamin George Open

Staff Employees Association

Staff Employees Association

Staff Employees Association

Facilities Master Planning Group

Housing Master Planning Group

Kirk Bird

Dennis Kohler Dennis Kohler Julie.Duersch@usu.edu

Jordy.Guth@usu.edu

Kirk.Bird@usu.edu

Student Members

200000000000000000000000000000000000000		
Executive Vice President	Lucas Stevens	executivevp.ususa@usu.edu
Student Advocate	Jenn Ha	studentadvocatevp.ususa@usu.edu
CAAS Senator	Austin Flitton	caassenator.ususa@usu.edu
Natural Resources Senator	Maria Catalano	nrsenator.ususa@usu.edu
Residence Hall Association	Maddie Aller	maddie.aller@usu.edu

Ex-Officio, Non-Voting Members

Assistant	Allyson Olsen	Allyson.Olsen@usu.edu
USU Police	Earl Morris	Earl.Orris@usu.edu
Parking and Transportation Services	Tracy Hulse	Tracy.Hulse@usu.edu
Parking and Transportation Services	Cassandra Fisher	Cassandra.Fisher@usu.edu
Parking and Transportation Services	Dave Compton	Dave.Compton@usu.edu
Parking and Transportation Services	James Nye	James.Nye@usu.edu

Section 2. Outline of Facts and Discussions:

The Parking and Transportation Advisory Committee met on February 2nd, 2021 and approved the following resolutions. This action was agreed upon by the Chair of the Committee and Vice President Dave Cowley.

Appe	ndix	: A:	21-01	Incr	ease in	Parkin	ıg P	ermit	Rates
A	1.	-	T .	-	·	· D	•	. •	

Appendix B: Future Permit Pricing Projections

Appendix C: Financial Report – 2020-2021 Projected Operations

Appendix D: Faculty/Staff Parking Designation Changes - Summer 2021

Appendix E: Summer 2021 Construction Map

Appendix F: Peer Institution Parking Permit Comparison

Appendix G: Green House Gas Reduction and Sustainability Efforts 2020-21

Section 3. Important Parking Related Issues:

James Nye, Executive Director of Parking and Transportation, presented a department report. Projects that had a direct impact on patrons of Parking and Transportation.

- BNR Remodel Orange NR Construction Site 75 stalls completion October 2020.
- New residential parking lot west of Central Suites 178 stalls completion date of October 2020.
- Remolded Terraced lots with underground water storage tanks completion October 2020.
- New Soccer fields in the Old Trailer Park- loss of overflow parking for Aggie Village and game day parking-complete December 2020.
- Construction of the Gateway Parking Terrace at 700 N 1100 E 398 stall structure complete February 2021.
- Closure of 1100 East Tunnel Project– impacting Gateway Terrace and Red permit holders– complete February 2021.
- Blue Square/800 East lighted cross walk signal and bus stops remodel the steep south entrance and create a new sidewalk complete January 2021.
- New Housing complex east of Central Suites loss of 240 stalls completion date of August 2022
- New IT Building north of Nutrition and Food Science building loss of 125 stalls completion date of September 2021.

Upcoming Plans for Committee

The Parking and Transportation Advisory Committee discussed the following issues during the 2020-21 academic year. Other pertinent issues may come forth as necessary.

- East half of 700 N street remodel summer of 2021.
- Re-design of the East Stadium Parking lot summer 2021 now delayed until 2022.
- Impact of COVID-19 on Parking and Transportation Budget.

I st Reading: February 2, 2021 Action: Passed

RESOLUTION 21-01 Utah State University Parking and Transportation Advisory Committee

Proposed by: Parking and Transportation Department

A RESOLUTION PROPOSING INCREASE IN PARKING PERMIT RATES

WHEREAS, The Parking and Transportation Department is an Auxiliary Enterprise, defined by the Board of Regents Policy RSS0.3.1. The department must be self-supporting, which means receiving revenues (fees for service, sales, dedicated general fee, contributions, and investment income) must cover all or most of the direct and indirect operating expenses, assignable indirect costs, debt services, and capital expenditures (Board of Regents Policy RSS0.3.2); and

WHEREAS, University capital maintenance funding is not sufficient to meet the needs of all parking lot maintenance; and

WHEREAS, Since 2012, parking permit rates have adjusted for certain permits ranging from \$0 to \$20 per year (\$2.22 per month); and

WHEREAS, Several projects have been identified with start dates within the next year; resurfacing of parking lots on campus and the financial impact of a new parking structure; and

WHEREAS, In order to render adequate services, auxiliary enterprises must have funds sufficient to meet current and future capital maintenance needs (Board of Regents Policy RSS0.6.2); and

WHEREAS, To plan for future parking structures and ongoing maintenance of surface lots currently used, the Parking and Transportation Department proposes to increase parking permit rates as shown on the attached table;

NOW THEREFORE BE IT RESOLVED BY THE PARKING AND TRANSPORTATION ADVISORY COMMITTEE, That the parking permit rate increase recommendations be established in order to cover the cost of maintenance, future growth, and development of parking lots or structures.

Signed: Stowen Genson	2/3/2021
Parking and Transpontation Advisory Committee Chair	Date
LI DX	<u> 214/21</u>
Vice President for Business and Finance	Date

	Faculty/Staff L	ots - eff	ective March 1	, 2021			
	Current	New	Annual				
	Price	Price	Increase	Monthly Increase			
Aggie Terrace	\$310	\$320	\$10	\$0.83			
Big Blue Terrace	\$310	\$320	\$10	\$0.83			
Gateway Terrace	\$310	\$320	\$10	\$0.83			
Purple	\$225	\$235	\$10	\$0.83			
Red	\$225	\$235	\$10	\$0.83			
Orange	\$215	\$225	\$10	\$0.83			
Brown &Gold	\$225	\$235	\$10	\$0.83			
Teal	\$215	\$225	\$10	\$0.83			
Black	\$215	\$225	\$10	\$0.83			
Green	\$180	\$190	\$10	\$0.83			
Electric Vehicle (EV)	\$240	\$250	\$10	\$0.83			
	Student Lo	ts - effe	ctive July 1, 20	021			
	Current	New	Annual/ Academic				
	Price	Price	Increase	Monthly Increase			
Blue	\$180	\$190	\$10	\$0.83			
Yellow	\$89	\$99	\$10	\$1.11			
GT, BBT/Aggie Terrace Com	\$295	\$305	\$10	\$0.83			
	Resident L	ots - ene	ctive July 1, 2 Annual/	021			
	Current	New	Annuali				
	Price	Price	Increase	Monthly Increase			
Aggie Terrace Resident	\$250	\$260	\$10	\$1.11			
Gray 1 Central Suites/VVT	\$175	\$185	\$10	\$1.11			
Gray 2 Richards/Bullen	\$175	\$185	\$10	\$1.11			
Gray 3 Merrill	\$175	\$185	\$10	\$1.11			
Gray 4 Highway	\$160	\$170	\$10	\$1.11			
Gray 5 SLC	\$95	\$105	\$10	\$1.11			
Gray 6 - 10 Aggie Village	\$100	\$110	\$10	\$0.83			
Gray 11 Darwin Ave	\$175	\$185	\$10	\$0.83			
Gray 12 Blue Square	\$160	\$170	\$10	\$0.83			
Blue Square Reserved	\$215	\$225	\$10	\$0.83			
Based on the current number of permits sold, the price increase will							
generate approximately S	\$72,000 annually	y .					

Appendix B: Future Permit Pricing Projections

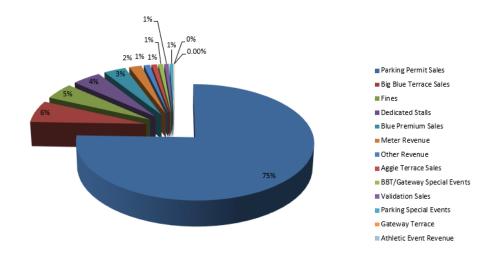
Future Permit Pricing Projections Faculty/Staff lots													
						New						%	
						Pricing						Increase	
Faculty/Staff Lots	2016	2017	2018	2019	2020	2021	2022	2017	2018	2019	2020	2021	2022
Aggie Terrace	\$260	\$273	\$285	\$295	\$310	\$320	\$335	5.00%	4.40%	3.51%	5.08%	3.23%	4.69%
Big Blue Terrace	\$260	\$273	\$285	\$295	\$310	\$320	\$335	5.00%	4.40%	3.51%	5.08%	3.23%	4.69%
Gateway Terrace					\$310	\$320	\$335					3.23%	4.69%
Brown/Gold/Purple	\$180	\$190	\$200	\$210	\$225	\$235	\$245	5.56%	5.26%	5.00%	7.14%	4.44%	4.26%
Red	\$198	\$200	\$200	\$210	\$225	\$235	\$245	1.01%	0.00%	5.00%	7.14%	4.44%	4.40%
Orange/Black/Teal	\$155	\$166	\$180	\$195	\$210	\$225	\$245	7.10%	8.43%	8.33%	7.69%	7.14%	8.89%
Green	\$138	\$140	\$154	\$166	\$180	\$190	\$205	1.45%	10.00%	7.79%	8.43%	5.56%	7.89%
Electric Vehicle (EV)	\$215	\$220	\$220	\$235	\$240	\$250	\$260	2.33%	0.00%	6.82%	2.13%	4.17%	4.00%

Future Permit Pricin	g Projection	ns Student Co	mmuter and	d Resident l	ots								
						New Pricing						% Increase	
Student Lots	2016	2017	2018	2019	2020	2021	2022	2017	2018	2019	2020	2021	2022
Blue	\$122	\$135	\$150	\$165	\$180	\$190	\$205	10.66%	11.11%	10.00%	9.09%	5.56%	7.89%
Yellow	\$44	\$55	\$66	\$78	\$89	\$99	\$110	25.00%	20.00%	18.18%	14.10%	11.24%	11.11%
AT/BBT/Gateway	\$230	\$248	\$265	\$283	\$295	\$305	\$318	7.83%	6.85%	6.79%	4.24%	3.39%	4.26%
Commuter													
						New						%	
						Pricing						Increase	
Resident Lots -	2016	2017	2018	2019	2020	2021	2022	2017	2018	2019	2020	2021	2022
AT/Catanana Basidant	ĆZOE	6246	6220	62.40	Ć250	6250	6272						
AT/Gateway Resident	\$205	\$216	\$228	\$240	\$250	\$260	\$273	5.37%	5.56%	5.26%	4.17%	4.00%	5.00%
Gray 1 Central Suites	\$113	\$130	\$148	\$164	\$175	\$185	\$195	15.04%	13.85%	10.81%	6.71%	5.71%	5.41%
Gray 2 Rich/Bullen	\$108	\$130	\$148	\$164	\$175	\$185	\$195	20.37%	13.85%	10.81%	6.71%	5.71%	5.41%
Gray 3 Merrill	\$113	\$130	\$148	\$164	\$175	\$185	\$195	15.04%	13.85%	10.81%	6.71%	5.71%	5.41%
Gray 4 Highway	\$98	\$118	\$135	\$149	\$160	\$170	\$180	20.41%	14.41%	10.37%	7.38%	6.25%	5.88%
Gray 5	\$62	\$71	\$81	\$90	\$95	\$105	\$115	14.52%	14.08%	11.11%	5.56%	10.53%	9.52%
Gray 6 - 10	\$62	\$71	\$81	\$90	\$100	\$110	\$120	14.52%	14.08%	11.11%	11.11%	10.00%	9.09%
Gray 11 Darwin	\$113	\$130	\$148	\$164	\$175	\$185	\$195	15.04%	13.85%	10.81%	6.71%	5.71%	5.41%
Gray 12 Blue Square	\$113	\$130	\$140	\$150	\$160	\$170	\$180	15.04%	7.69%	7.14%	6.67%	6.25%	5.88%
Blue Square Res	\$215	\$220	\$220	\$220	\$220	\$225	\$230	2.33%	0.00%	0.00%	0.00%	2.27%	2.22%
Net Increase	\$76,000	\$110,000	\$117,500	\$162,000	\$205,000	\$72,000	\$76,000	6.82%	37.87%	26.54%	-64.88%	5.56%	5.56%

Appendix C: Financial Report – 2019-2020 Projected Operations

Parking Permit Sales	1,397,842
Big Blue Terrace Sales	115,653
Fines	86,764
Dedicated Stalls	82,095
Blue Premium Sales	62,373
Meter Revenue	35,165
Other Revenue	17,550
Aggie Terrace Sales	15,554
BBT/Gateway Special Events	13,583
Validation Sales	12,398
Parking Special Events	10,160
Gateway Terrace	1,208
Athletic Event Revenue	0
Total	1.850.345

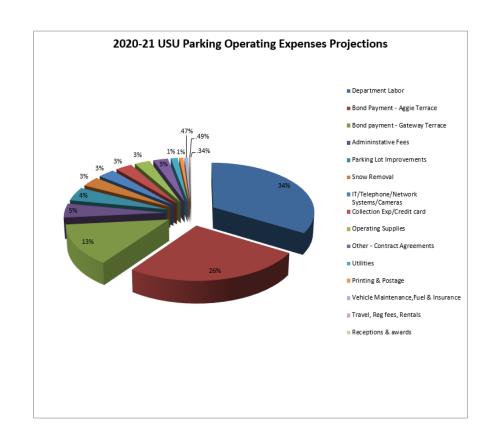
2020-21 USU Parking Revenue Projected



Department Labor	700,052
Bond Payment - Aggie Terrace	547,516
Bond payment - Gateway Terrace	280,266
Admininstative Fees	96,152
Parking Lot Improvements	93,792
Snow Removal	68,000
IT/Telephone/Network Systems/Cameras	61,870
Collection Exp/Credit card	61,339
Operating Supplies	56,458
Other - Contract Agreements	54,010
Utilities	25,479
Printing & Postage	15,210
Vehicle Maintenance, Fuel & Insurance	13,955
Travel, Reg fees, Rentals	4,310
Receptions & awards	2,675
Total	2,081,084

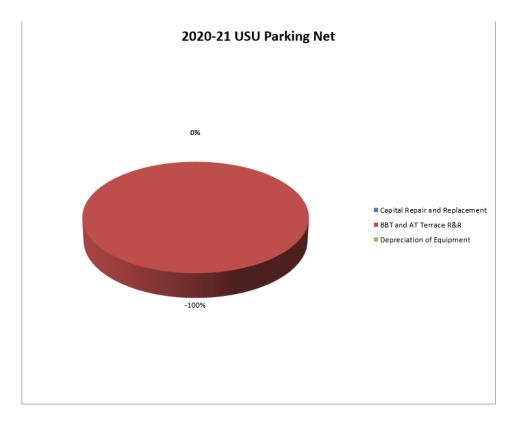
2022 Bond Payment Gateway

Parking Terrace \$521,000.00

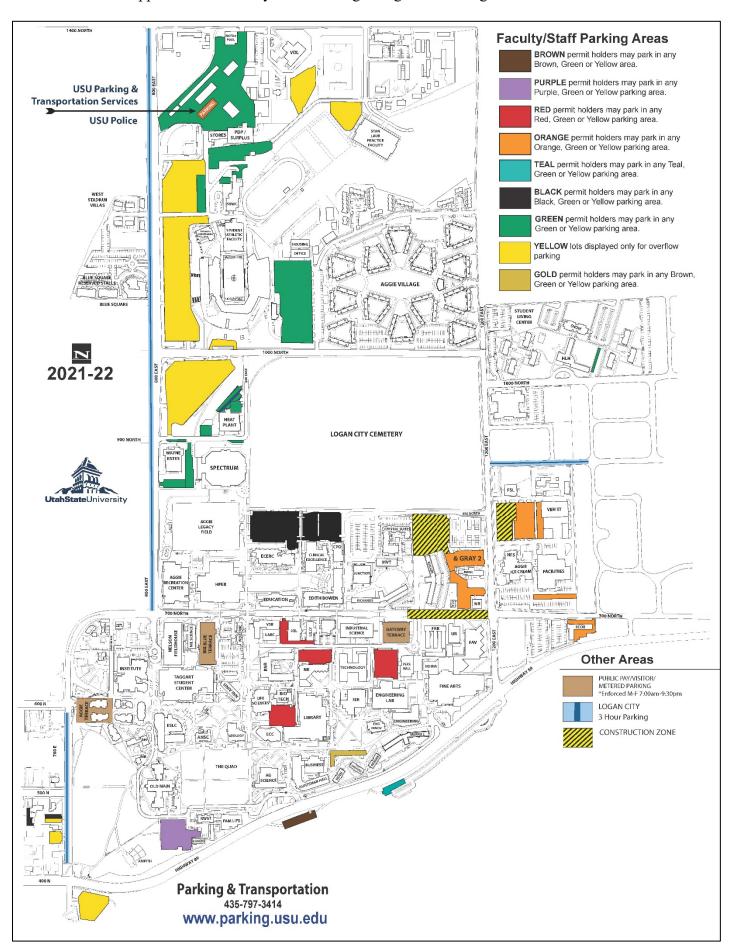




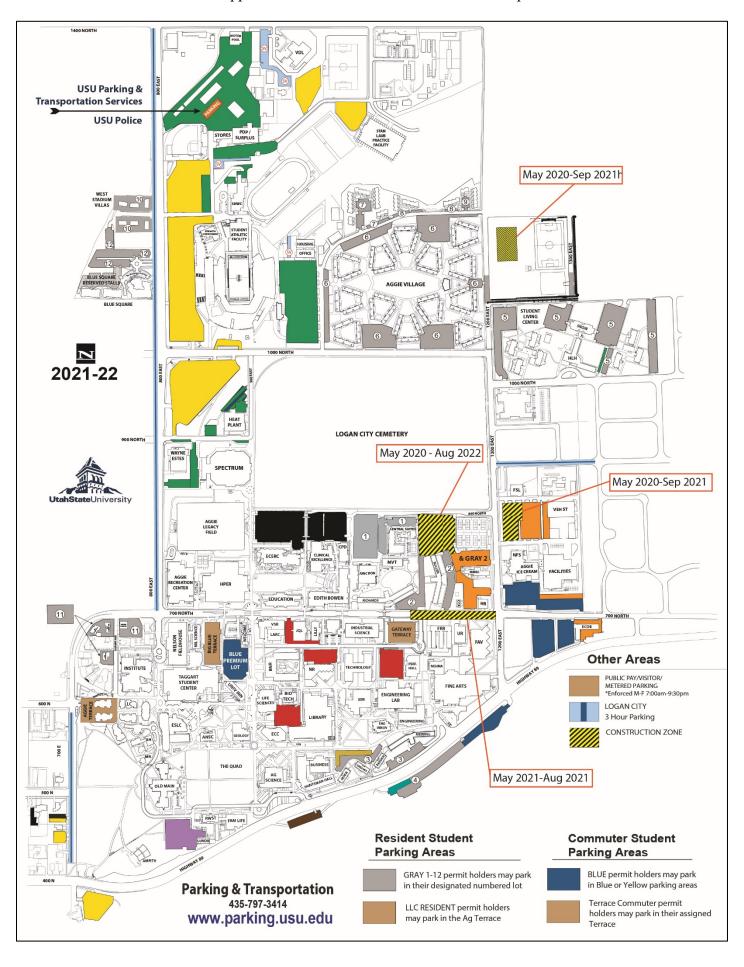
Total -\$230,739



Appendix D: Faculty/Staff Parking Designation Changes - Summer 2020



Appendix E: Summer 2021 Construction Map



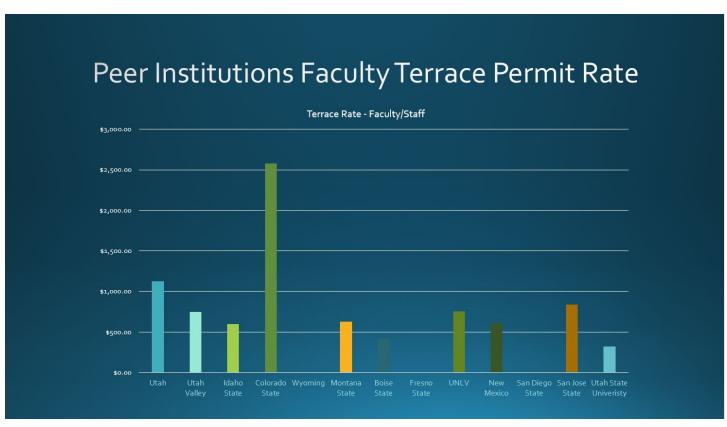














Appendix G: Green House Gas Reduction and Sustainability Efforts 2020-21

- LED lighting installations Big Blue Terrace and Aggie Terrace completed 2019
- LED lighting installation Motor Pool shop, vehicle rental garage and Outside light complete 2019
- Installation of Electric Vehicle Charging stations throughout campus 14 charges utilizing 24 stalls.
- CNG fueling station Aggie Shuttle System since 2017 Increased transit ridership through Aggie Shuttle & CVTD
- Due to the impact of COVID-19 on budgets, this line item will be delayed until revenues may support the initiative. 11 Hybrid sedans in the USU rental fleet (59 vehicles total). All future sedan purchases will be hybrids.

Investment – Approximately \$400,000



Utah State University

Sustainability Faculty Senate Update 2021

Summary

On March 9, 2020, President Cockett announced Utah State University would commit up to \$60,000 annually toward a renewable energy portfolio, implement energy-saving technology on campus, initiate a \$10 carbon fee for university-funded air trips, and enhance sustainability education for USU students. These announcements arrived just over a year after the faculty senate and student association passed resolutions asking the university to redouble efforts to address climate change in its physical operations and student education. This report addresses progress on these priorities in addition to other the key recommendations of the *USU Greenhouse Gas Reduction Committee Final Report*.

First, the university and associated statewide campuses produced 83,361 MTCO2e for the reporting year of July 2019 to June 2020, which was a reduction of nearly seven thousand metric tons of CO2 when compared to the previous year. While this approaches the goal of 10% annual emission reductions, it falls short with a reduction of 7.7%. Ventilation modifications in response to COVID-19 are responsible from a portion of the shortfall. Furthermore, many initiatives underway were not fully executed during this reporting year and will be in the coming year and years.

Over the past year, USU Facilities has explored options to source renewable energy through Rocky Mountain Power and Logan Light & Power. A 158-kilowatt installation has been completed on the new Gateway Parking Terrace. Another solar installation is slated for the USU's first net zero-energy building under construction in Moab. Funding has also been secured for phase II of the solar installation at the Fine Arts Visual building. For a more extensive transition to renewables, negotiations are underway to source two to three megawatts of renewable energy through a coalition of buyers entering a power purchase agreement with a solar developer. Any renewable energy will go further as a university-wide shift to LEDs nears completion on Logan campus and continues on statewide campuses.

Additionally, the \$10 air travel fee is in its first year. President Cockett will reimburse departments this year, and departments will have the option to decrease travel of pay a greater portion of the fee in coming years. Funds generated by this fee are anticipated to support priorities in the USU Greenhouse Gas Reduction Committee Final Report.

The new travel system is also assisting with improved data collection. USU Facilities has taken responsibility for the university's annual greenhouse gas inventory and has dedicated resources to improving consistency from past years to the present. Furthermore, a pilot sustainability assessment was launched in fall 2020 to evaluate student-learning outcomes from courses that include sustainability.

The university has made progress on all four of the priorities President Cockett announced in March 2020. It has also made progress on seven of the eleven key recommendations from the Greenhouse Gas Reduction Committee. Continuing the progress of 2020 and exploring how the university can address all of the recommendations from the report are priorities for the coming year.

Key Recommendations

from the 2020 Greenhouse Gas Reduction Report with areas advanced in 2020 highlighted

- 1. Employ best practices to ensure that we have a robust and consistent process for estimating USU's total greenhouse gas emissions. Total greenhouse gas emissions from Logan and Statewide campuses should serve as the key performance indicator to evaluate USU's progress on this initiative.
- 2. Work with Rocky Mountain Power to purchase a renewable energy portfolio. Continue to engage Logan Light and Power and Price Public Utilities to develop similar opportunities to purchase renewable and carbon-free energy portfolios.
- 3. Accelerate conversion of lighting on Logan campus to energy- and costsaving LED lights, to be completed within the next two years.
- 4. Increase investment in best available energy management technology and energy-saving HVAC commissioning projects for the next ten years.
- 5. Continue to investigate opportunities to increase solar and wind energy on or near campus, beyond those provided in the renewable energy portfolios that we seek to purchase from public utilities.
- 6. Improve fuel efficiency of fleet vehicles and conduct a pilot study of integrating electric vehicles into our fleet.
- 7. Implement a non-binding 'shadow' price on carbon emissions for all major University expenditures.
- 8. Establish a mandatory carbon offset fee of \$10 per round-trip for all University-sponsored air travel paid by the department, college or index funding the trip. Use funds raised by that fee to pay for projects with the highest return on investment for reducing USU's greenhouse gas emissions and/or improving air quality on and near USU campuses.
- 9. Develop a fundraising campaign focused on advancing USU's efforts towards sustainability and carbon neutrality.
- 10. Expand and institutionalize USU's Planetary Thinking in the Curriculum Workshops with a focus on general education courses to ensure that all students graduate with an understanding of the causes, implications, and solutions to climate change.
- 11. Expand adoption of climate and sustainability-related learning outcomes and assess students' attitudes and understanding of relevant content.

Highlights











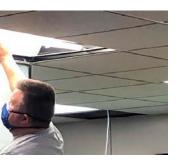
Greenhouse Gas Inventory

In 2020, USU Facilities took over the greenhouse gas inventory, completing the FY 19 inventory in August 2020 and the FY 20 inventory in January 2021.



Renewable Energy

USU's most recent renewable energy installation is a 158 kW solar array on the new parking terrace with others slated for Logan and Moab. USU is also exploring a power purchase agreement.



Efficiency Improvements

USU energy teams have replaced 69% of lights on the Logan campus with LEDs. Installations continue in Logan and statewide. Lab ventilation and real-time monitoring projects are underway.



Air Travel Carbon Fee

The USU Controller's Travel Office has implemented the \$10 per round trip carbon fee. In the first year, the President's Office will reimburse A#s at the end of the fiscal year.



Sustainability Assessment

The COVID-19 pandemic and funding paused Planetary Thinking Workshops. However, it provided an opportunity to evaluate the outcomes of sustainability courses for students.

Greenhouse Inventor

 \ker 1. Employ best practices to ensure that we have a robust and consistent process for estimating gas emissions from Logan and Statewide campuses should serve as the key performance in

Talloires Declaration Signatory

· Goal: Practice Institutional Ecology

American College & University Presidents Carbon Commitment Signatory

- Goal: Carbon neutrality by 2050
- Greenhouse gas inventories begin

USU Faculty Senate Resolution

Goal: Reduce emissions by 10% per year for the next 20 years

USU Student Association Resolution

Goal: Shorten carbon neutrality timeline from 2050 to 2032

President Cockett forms a committee to address requests in the resolutions

President Cockett adopted recommendations from the USU Greenhouse Gas Reduction Committee Final Report

Gas 020



g USU's total greenhouse gas emissions. Total greenhouse dicator to evaluate USU's progress on this initiative.

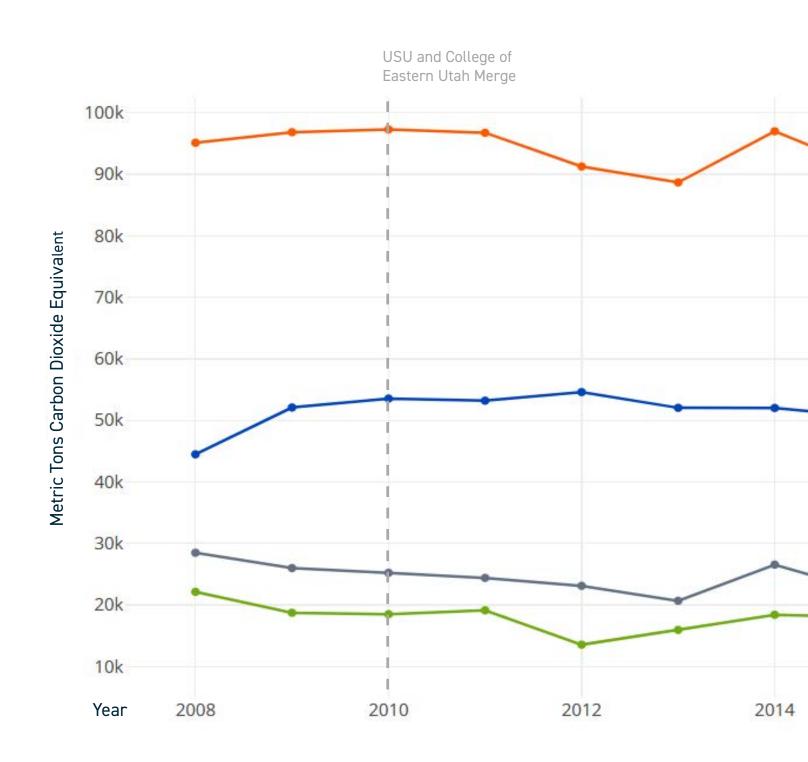
COVID Changes

- March 18, 2020 to June 30 (3.5 mo. until the end of fiscal year) USU moved classes online
- March 19, 2020
 Remote work for employees if possible
- May 4, 2020
 First summer 7-week
 session and 14-week
 classes online

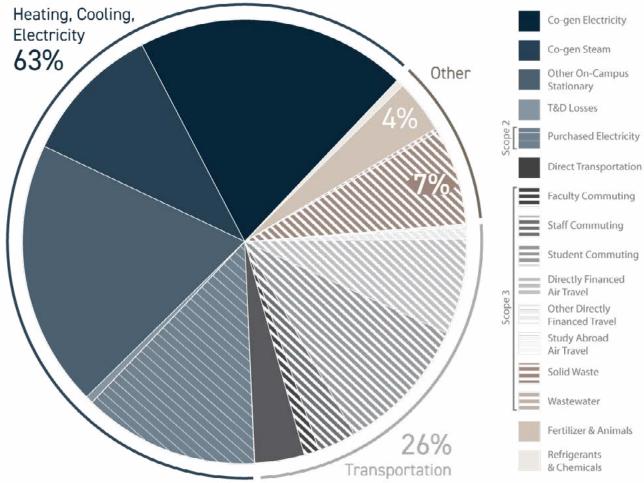
Data Changes

- Reduced occupancy
- Increased ventilation
- Upgraded lighting
- Decreased commuting (est.)
- Added study abroad
- Aligned of space (sq. ft.) and campus users between years
- Improved consistency of boundaries on Logan and statewide campuses

GREENHOUSE GAS INVENTORY FY 2020







USU produced 83,361 MTC02e in 2020

Boundaries include...

- Students and space from the Logan Campus, statewide campuses, support facilities, and farms.
- Electricity and natural gas for Logan Campus, statewide campuses, support facilities, and farms.
- Commutes are based on survey data from the Logan campus. Statewide campuses are estimated from Logan data, excluding bus options. Statewide campuses will be included in future transportation surveys.
- USU-funded air travel and fuel are from the USU travel office and State of Utah.
- Study abroad provided student destinations.
- Waste, recycling, and composting data are from the Logan campus only. Other campuses do not weigh waste or track this information.

RENEWABLE ENERGY

key rec. 2. Work with Rocky Mountain Power to purchase a renewable energy portfolio. Continue to engage Logan Light and Power and Price Public Utilities to develop similar opportunities to purchase renewable and carbon-free energy portfolios.

Utah State University's campuses, with the exception of Logan and Price, receive electricity from Rocky Mountain Power. USU currently purchases electricity from Rocky Mountain Power under schedule 6, which does not explicitly include renewable resources. Rocky Mountain also offers rate schedules 32 and 34 for qualifying customers that would like to include renewable energy in their portfolio. The university has been exploring these options since 2019.

Schedule 34 initially appeared as the most affordable option to add the greatest amount of renewable energy to the university's portfolio. However, the avoided cost set by Rocky Mountain Power to determine USU's rate per kilowatt-hour was too high to be economically feasible for the university.

Schedule 32 remains an opportunity for USU to purchase renewable energy. Although Rocky Mountain Power proposed increases to the rate, the Public Service Commission of Utah on the PacifiCorp ruled against the majority of Rocky Mountain Power's proposals for schedule 32. Former Associate Vice President Charles Darnell was among those who testified to the Commission that Rocky Mountain Power's requests would threaten the accessibility of the renewable energy under schedule 32. USU continues to organize a coalition to purchase a contract at the 40 MW threshold to reach the most favorable rate for a power purchase agreement.

Discussions are ongoing with Logan Light & Power to provide a rate structure similar to Rocky Mountain Powers rate schedule 32 to allow for the purchase and transmission of renewable power for the University. Energy Strategies is under contract to provide consulting services and facilitate a rate structure design that evaluates the cost impacts to Logan Light and Power. Additionally, the study would evaluate how to pass the cost to USU fairly and equitably without increasing costs for other Logan Light & Power customers.

Price Public Utilities approached the University about providing an opportunity for USU Eastern to procure the renewable energy credits for resources the untility has currently under contract. To date, the details of this arrangement have not been finalized.

key rec. 5. Continue to investigate opportunities to increase solar and wind energy on or near campus, beyond those provided in the renewable energy portfolios that we seek to purchase from public utilities.

In fiscal year 2020, USU secured two more on-site solar installations. President Cockett designated funds for a 158 kW installation on the new Gateway Parking Terrace on the Logan Campus. Energy Manager, Zac Cook, secured a Blue Sky grant from Rocky Mountain Power for the Moab campus. The solar installation will be a part of the construction of USU's first zero-energy building. Funding has also been secured for phase II of the solar installation at the Fine Arts Visual building adding an additional 25 to 30 kW to the existing 26 kW.

USU Facilities is continuing to explore opportunities to install solar panels on land owned by the university in other locations. Simultaneously, it is investigating funding mechanisms and rate implications with Logan Light and Power for on-site solar.



EFFICIENCY IMPROVEMENTS

key recs.

- 3. Accelerate conversion of lighting on Logan campus to energy- and costsaving LED lights, to be completed within the next two years.
- 4. Increase investment in best available energy management technology and energy-saving HVAC commissioning projects for the next ten years.

Lighting accounted for approximately 11% of an average building's energy use at USU prior to LED retrofits. USU Facilities has been incrementally installing LEDs in campus buildings, including new construction and retrofits in the Spectrum, Merrill-Cazier Library, and Fine Arts Center in an effort to reduce energy use and save money.

After the adoption of recommendations from the *USU Greenhouse Gas Reduction Committee Final Report* and the shift to online learning in March of 2020, installations of LEDs accelerated. Over the summer, teams changed 600-800 lamps per day, toward the goal of replacing 142,000 lamps on the Logan campus. With approximately 98,000 LED lamps installed, the goal is to complete the replacement of the remaining lamps by August 2021. Upon completion, USU anticipates reducing energy used by lighting by two-thirds. The project will save six to nine million kilowatt-hours and an estimated \$200,000 to \$350,000 per year.

Although the initial recommendation identified the Logan campus for the lighting upgrades, a substantial amount of the lighting at the statewide campuses has been converted to LEDs. Lighting projects are currently underway aon the Price campus. A project is in development, and funding is being secured for a lighting efficiency project at the Blanding Campus.

An air quality monitoring system, with substantial funding from the Edwards Mother Earth Foundation, is nearing completion in the College of Agriculture, Biology and Natural Resource remodel, and Life Sciences buildings. This system allows USU to use the latest technology to balance safety and energy efficiency for laboratory ventilation systems.

Analytic software is being deployed across campus to monitor the performance and operation of building HVAC systems in real-time. This system will provide data for continuing maintenance and will aid in identifying system inefficiencies so they can be addresses immediately.

The steam maintenance program on the Logan campus is expanding to USU Eastern campus in Price. The program is anticipated to result in substantial natural gas savings.

AIR TRAVEL CARBON FEE

key rec. 8. Establish a mandatory carbon offset fee of \$10 per round-trip for all University-sponsored air travel paid by the department, college or index funding the trip. Use funds raised by that fee to pay for projects with the highest return on investment for reducing USU's greenhouse gas emissions and/or improving air quality on and near USU campuses.

The mandatory carbon offset fee on university-funded air travel began in FY 2021. As planned, departments are paying \$10 per round trip of air travel. The same A# that funded the travel usually funds the fee, but another account can cover the fee in cases when grant funding disallows payment. In the first year, the president will reimburse the \$10 fee to the original A# at the end of the fiscal year. The funding will be placed in an account for carbon reduction projects, likely the projects identified in the Greenhouse Gas Reduction Report. In subsequent years, the reimbursement will decline by 10% each year. For example, the president will reimburse up to 90% in the second year. Departments will have the option to reduce travel by 10% or pay the corresponding travel fee.

The pandemic has created uncertainty in the funding available for carbon reduction projects from the travel fee. First, the baseline for the president's phase-in plan still needs to be confirmed due to the unusual travel patterns in 2020 and 2021 caused by the COVID-19 pandemic. Additionally, the funding that the fee will raise for carbon reduction in the first years is unpredictable. University-funded air travel declined in 2020. The travel office reported approximately 5,000 university-funded air trips in FY 2019 and 4,000 trips in FY 2020, which the pandemic influenced from March to June. All of FY 2021 will reflect pandemic travel reductions. Thus, the fees collected for carbon reduction in the first years will be lower than the initial estimate.

It is also worth noting, that the mandatory travel fee account is separate from the voluntary carbon offset account established in 2012. Individuals may still choose to donate money to the university's carbon offset fund. The USU Sustainability Council manages the voluntary fund, and as the process for the mandatory account is solidified, the Council is considering directing the voluntary account to the same projects.

SUSTAINABILITY ASSESSMENT

key recs.

- 10. Expand and institutionalize USU's Planetary Thinking in the Curriculum Workshops with a focus on general education courses to ensure that all students graduate with an understanding of the causes, implications, and solutions to climate change.
- 11. Expand adoption of climate and sustainability-related learning outcomes and assess students' attitudes and understanding of relevant content.

The Destinations: Planetary Thinking in the Curriculum one-day workshop was modeled on the Piedmont and Ponderosa projects at Emory and Northern Arizona University to provide faculty with resources and connections to include sustainability in their courses. Since 2016, 64 faculty have participated in the program to incorporate sustainability into 66 classes or programs, reaching approximately 6,500 students who participate in them each year. The program has depended a volunteer faculty committee to organize the training. College and departmental funding have compensated participating faculty for the time spent revising syllabi and designing assignments and experiences for students. The 2020 and 2021 workshops have been canceled due to the COVID-19 pandemic and ongoing budgetary challenges. However, the planning committee has used the time to design a pilot sustainability assessment to evaluate the student outcomes from classes that include sustainability.

Given that the Planetary Thinking workshop focuses on faculty education, a question arose during the process of creating the *USU Greenhouse Gas Reduction Committee Final Report* whether faculty training produced outcomes for students. Faculty who had participated in the workshop completed assessments of the workshop each year, but students in classes that included sustainability had never been assessed for sustainability outcomes.

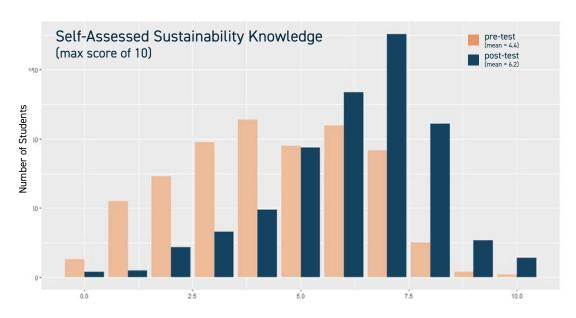
However, USU has a question on the graduating student survey that asks students about sustainability, and USU reports the number of degree programs with sustainability learning outcomes to the Sustainability Tracking, Assessment & Rating System. For the first time, in the fall of 2020, USU students in six classes that include sustainability concepts completed a pilot assessment as well. A total of 681 students with majors in every college participated in the pre-assessment in September, and 669 participated in the post-assessment in late November or early December 2020. The assessment included:

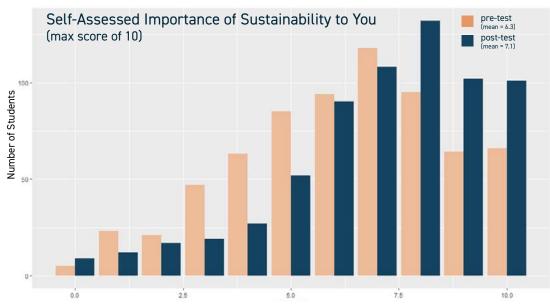
- 1. An 11-question Assessment of Sustainability Knowledge (ASK)
- 2. An 8-question assessment of students' relationship to nature (relational values)
- 3. Students' self-assessment of their own sustainability knowledge and importance of sustainability

Sustainability Assessment Pilot

Major Takeaways

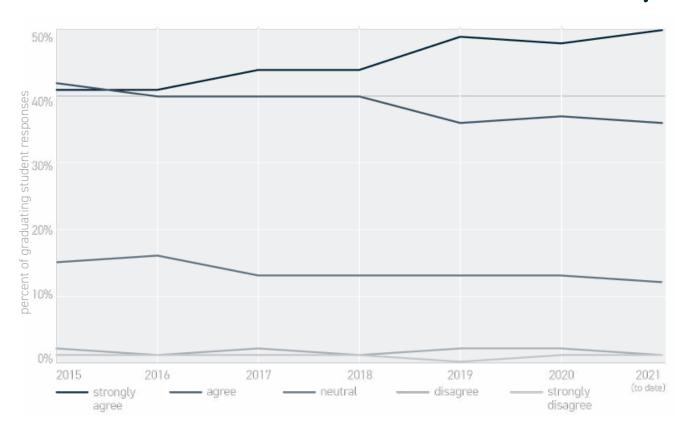
- Self-assessed sustainability knowledge and self-evaluation of sustainability importance significantly increased between pre- and post-assessments
- The objective Assessment of Sustainability Knowledge indicated a significant change in distribution of scores but a minimal increase in mean.
- Relational values did not significantly change between pre- and post-assessments.





USU Graduating Student Survey:

I have an understanding of social, environmental, and economic sustainability.



From USU's 2019 Sustainability Tracking, Assessment & Rating System (STARS) report

5% of USU's course offerings include sustainability

10% of USU students graduated from a degree program with a sustainability outcome

73% of departments at USU have at least one sustainability course

OTHER RECOMMENDATIONS

6. Improve fuel efficiency of fleet vehicles and conduct a pilot study of integrating electric vehicles into our fleet.

The COVID-19 pandemic has resulted in drastically reduced travel since March 2020. While Parking and Transportation would purchase 12-14 vehicles in a normal year to replace rentals, the department has only purchased three minivans since April. The decline in demand for transportation services has caused deficits in the budgets for these university programs. Parking and Transportation is considering adding an electric vehicle, but the abnormally low levels of travel and uncertain ramifications for long-term trends make 2021 a poor time to conduct a pilot study of electric vehicles in the fleet. Nevertheless, the reduction in travel has also led to a decline in fuel use and associated greenhouse gases.

7. Implement a non-binding 'shadow' price on carbon emissions for all major University expenditures.

This recommendation has been adopted but not implemented by the university. However, a plan for this recommendation is a priority for 2021.

Develop a fundraising campaign focused on advancing USU's efforts towards sustainability and carbon neutrality.

The university has received several grants for sustainability projects over the past few years, including solar projects, a lab ventilation pilot, storm water management demonstration, and a wood chipper for the compost system. Other funds have been raised through USU's Aggie Funded program. A fundraising effort in the Center for Community Engagement to support the Student Nutrition Access Center raised over \$15,000 in 2020 to increase food security while reducing food waste. Additionally, individuals can contribute to USU's carbon offset fund, which typically raises about \$3,000 per year.

Sustainability programs have consulted with the Advancement and Alumni Relations Office on other projects as well, collaborating on a Giving Tuesday campaign and on efforts to find additional funding for the Planetary Thinking workshop (2018-2019). These efforts occurred as the office was in transition with a new vice president. Development directors for specific colleges primarily conducted fundraising, and sustainability did not neatly fit into this organization. A list of potential foundations and grant opportunities did not yield partners at the time. With COVID-19 occupying resources and attention in 2020, these efforts have not been revived. A wider fundraising campaign is a priority for the future.





FACILITIES